

CITY OF ABBOTSFORD COVID-19 SERVICES UPDATE



Aligned with the updated directions outlined in the Restart BC Plan, the City of Abbotsford will be undertaking a coordinated and gradual re-introduction of our impacted services over the coming weeks to adjust our service delivery and operations to coincide with the province's phased approach to re-opening in-person services.

Thank you for your patience as we adjust our services to keep the community healthy and safe and continue to slow the spread.

Current information can be found on our website at abbotsford.ca/covid19updates. Most City services can be accessed online, including tax payments. For information you can call City Hall, Monday - Friday, 8:30 am to 4:30 pm at 604-853-2281.

2020 PROPERTY TAX PAYMENT OPTIONS

Property Tax Notices were mailed May 25. Property Taxes are due on July 2, 2020.



Paying Online

This is the easiest way to pay your taxes. Set-up the City of Abbotsford as a bill payee through your online banking system and pay as you would any bill.



Paying by credit card

Credit Cards are accepted for ONLINE payments only (service fees apply). Credit cards not accepted in person at City Hall.

Visit abbotsford.ca/creditcard to pay online.



Paying in Person

Beginning June 1, City Hall will be open to receive property tax payments only. The cashiers will be open Monday to Friday, 8:30 am - 4:30 pm.

Physical distancing measures will be in place and personal access will be limited. We anticipate there will be a longer waiting period to pay in person. Please consider paying online if you have limited time.

Please note that Property Tax payments will be the only service available at this time. All other City Hall Services are accessible online at abbotsford.ca



Paying by cheque

Canada Post postmarks are not accepted as the due date, so please allow for delivery time for your mailed cheque to arrive.

City Hall also has drop boxes which are emptied every day. **Cheques only, no cash, please. Drop boxes are located at both entrances to City Hall off Justice Way and South Fraser Way.** You don't need to stand in line to use the drop box.



Home Owner Grants

You can claim your Home Owner Grant online at abbotsford.ca/hog or you can fill out the bottom of the tax notice, mail or drop it off in the dropbox at City Hall. The dropbox is emptied daily.

Note that financial institutions DO NOT accept Home Owner Grants.

PARKS, RECREATION & CULTURE SERVICE UPDATE

Recreation Centres

All facilities are currently closed. Facility maintenance and equipment upgrades are underway.

Please check the City's website and follow us on social media for facility opening updates.

Parks and Trails

Outdoor sports courts, parks and trail facilities are open. Please follow physical distancing guidelines when using outdoor recreation areas.

Playgrounds are currently closed.

Registered Recreation Programs

Summer Day Camps will be offered with smaller group sizes and physical distancing measures. Registration starts May 29 at direct2rec.com.

Please note space is limited. We encourage you to join the waitlist in order for us to determine if we need additional programs.

For current openings and information: abbotsford.ca/COVID19updates