

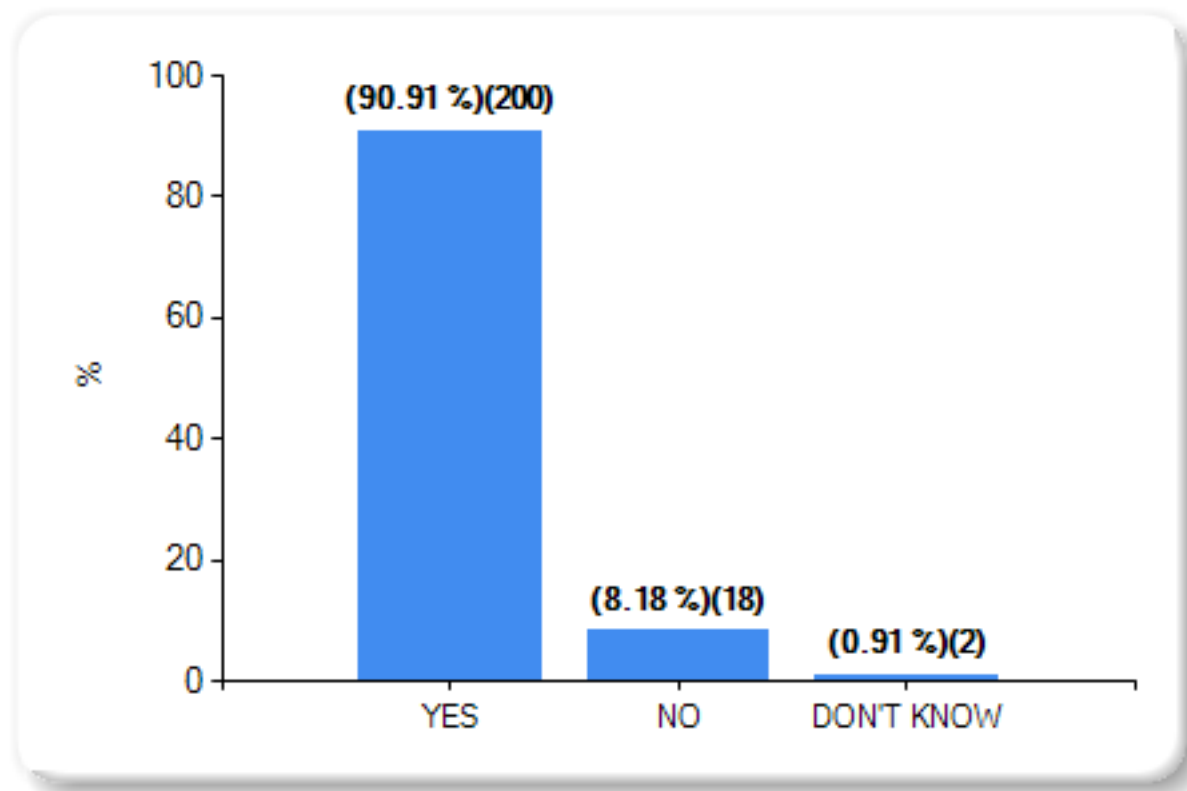
2016 Age Friendly Abbotsford

Outdoor Spaces and Buildings (1-5)

Are you able to get around in your neighbourhood walking or scootering?

Number of respondents : 220

Choice	Total	%
YES	200	90.91
NO	18	8.18
DON'T KNOW	2	0.91



Please explain:

Number of respondents : 48

108.180.174.47 : I walk -use the bus-ride with friends

70.69.194.15 : I am totally mobile

184.69.85.206 : AREA AROUND IS RELATIVELY FLAT

23.16.81.26 : I'm still able to drive my car.

96.48.19.91 : But it can be challenging without side walks or shoulder on a busy road.

207.102.134.80 : Too many items mounted in the sidewalk such as telephone poles, signs, swales & dips, etc.

108.180.173.123 : have limited walking due to health issues

108.180.175.235 : sidewalks just end in the dirt

73.42.232.104 : I walk

70.69.201.53 : But many of the sidewalks in older neighbourhoods are deteriorating and unsafe, and I have to be very very careful.

209.53.254.146 : I live on a hill so it's easier to drive, but walking is okay.

70.78.120.63 : but I walk with my mom who has a scooter and there are still some sidewalks that do not have transitions off or ones that are not accessible for scooters and wheel chairs.

172.218.31.103 : Bus schedules are too far apart in sandy hill

108.180.173.96 : I am visually impaired and am being injured by telephone poles and light standards and stop signs that are pitched in the middle of the sidewalks.

204.174.98.156 : At Whatcom & McKinley. ie: too steep for me

70.69.217.238 : But its not safe, I'd feel safer with sidewalks.

64.180.165.183 : I am 24 so I don't scooter.

96.48.19.11 : But the neighbourhood contains no facilities (shops etc)

154.20.111.27 : Sidewalks are scarce, in parts of abbotsford

64.180.169.174 : I have a walker and can walk around my neighbourhood easily as it is in the country

207.102.134.80 : Mill Lake area is very good

207.102.134.80 : I live in Clayburn, and can do both

207.102.134.80 : Walking

207.102.134.80 : Steep Hills

207.102.134.80 : Walking

207.102.134.80 : More small buses, serving also ARNOLD and similar compact villages in the country, bradner.

207.102.134.80 : good sidewalks

207.102.134.80 : But still drive my own car

207.102.134.80 : Walking

207.102.134.80 : Yes, I am 80 & walk around Mill Lake, once or twice a day 25 minutes.

207.102.134.80 : But sidewalks often have hydro poles in the middle

207.102.134.80 : Sometime

70.69.195.226 : I am still walking & driving.

207.102.134.80 : Still walking

207.102.134.80 : Yes - somewhat, but it is so dangerous with cars speeding by, not slowing down. No one sees pedestrians and people don't respect pedestrians.

207.102.134.80 : I can walk good distances.

207.102.134.80 : Lot's of parks, but I still drive.

70.69.195.226 : Walker is used

70.69.195.226 : Live on steep hill

207.102.134.80 : At present but i don't know for how much longer.

207.102.134.80 : I am not handicapped but my husband is deceased.

70.69.195.226 : I walk and take a bus to wherever I want. It is easy & convenient.

70.69.195.226 : I am visually impaired

207.102.134.80 : I go for walks in the neighbourhood.

207.102.134.80 : I walk alot and crossing streets is often very scary. Cars pay little attention to pedestrian's. We are a nuisance to some.

207.102.134.80 : Cannot walk, cannot use scooter - use wheelchair limited use of walker

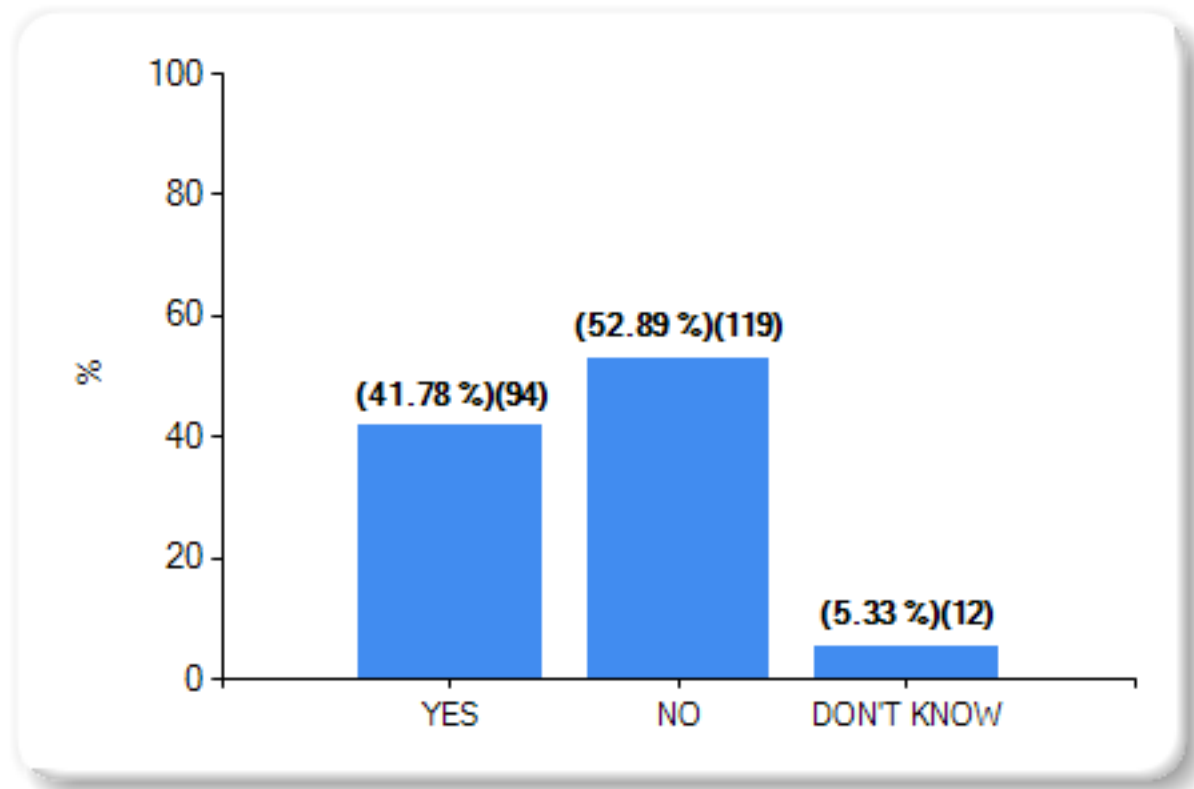
207.102.134.80 : Walking

207.102.134.80 : Presently we are able to walk

Is snow ever an issue when you want to get out in the winter?

Number of respondents : 225

Choice	Total	%
YES	94	41.78
NO	119	52.89
DON'T KNOW	12	5.33



Please explain:

Number of respondents : 79

96.48.8.216 : Our small cul de sac often isn't plowed/sanded so at times it's a challenge to get out

70.78.135.84 : Bradner roads are not a high priority for snow clearing

24.114.26.128 : MATSQUI flats wind blows the snow around but there's not much u can do about that but the city does get the rural rds plowed

108.180.174.47 : sidewalks are not cleaned and I need to walk on the roadway

96.53.82.242 : Living up Whatcom Rd. it's pretty scary driving on the hills

70.78.107.201 : side walks not cleaned

184.69.85.206 : HASN'T REALLY SNOW IN THE LAST FEW YEARS

23.16.81.26 : We don't have snow here very often.

23.16.83.103 : If I want to walk in my neighbourhood, it is all up and down hills. So snow makes roads and sidewalks very slippery.

70.78.112.246 : Having lived in Winnipeg - I am surprised how unique / poor the streets are when there is a little snow.

154.5.238.169 : road not plowed or sidewalks icy.

70.78.131.14 : When I want to or when I need to? Big difference. When I don't need to I will stay at home

142.35.198.2 : I live on Walter Road and sometimes they don't plow it for a long time and it is really steep and I feel locked in.

96.48.4.202 : Melts quickly,

96.48.19.91 : Snow plows deposit snow on the already narrow roadway shoulder.

207.102.134.80 : The City snow removal is not efficient. it either never comes to our street or is days after it snows.

207.102.134.80 : Around discovery trail there is crushed gravel beside the blocktop trail for when it is icy, that has grown narrow over time and needs to be refreshed for winter safety's sake.

207.102.134.80 : Sidewalks should be set back from curbs so that plows don't cover up what poeple have shoveled

207.102.134.80 : Lots of people don't bother to do snow removal on the sidewalks.

184.68.165.254 : our cul-de-sac is one of the last areas to be plowed, so sometimes that can be an issue

108.180.173.123 : big time, sidewalks are never cleared of and it gets icy & too slippery

108.180.34.111 : Sidewalks can be too icy

108.180.175.235 : city does not plow sidewalks, and piles snow on the road edges

73.42.232.104 : Slippery

70.69.201.53 : Parking lots are the worst -- icy and unpredictable.

209.53.254.146 : First year, so I have not experienced a winter in Abby yet.

70.78.120.63 : The sidewalks around Mill Lake are usually never cleared of snow and ice.

96.48.19.72 : Unable to clear driveway and husband has heart condition and shouldn't shovel

96.53.68.234 : But only god can help.

172.218.31.103 : Live on a sloped hill hard to get out of street onto main street

70.78.111.123 : The sidewalks never get cleared and the on/off access is usually plowed under...as a wheelchair using it becomes impassable

108.180.173.96 : New to Abbotsford. No snow last year.

204.174.98.156 : We just stay in if deep - otherwise we'll drive

75.157.62.10 : Sidewalks are sketchy

70.69.217.238 : We rarely have snow

64.180.165.183 : It hasn't snowed for almost 6 months.

96.48.12.10 : I live in a cul de sac. When the snow plow comes the snow gets piled up in front of my driveway. I can't get out and can't shovel, it's too heavy.

96.48.19.11 : Am prepared for a few days' confinement after a heavy snowfall

108.172.143.76 : Only when driving the car. Scooter stays home as do I

198.162.99.23 : Recently moved so have no snow experience as yet.

64.180.169.174 : I can drive

108.62.18.189 : my cane

207.102.134.80 : Apt. volunteers clear surrounding walks.

207.102.134.80 : No problem with snow

207.102.134.80 : Afraid of slipping/sidewalks not clean

207.102.134.80 : Once in 10 years in the valley

207.102.134.80 : Slippery sidewalks, uneven sidewalks

207.102.134.80 : Afraid of slipping & falling

207.102.134.80 : don't like driving in it especially on hills

207.102.134.80 : I Just stay home then.

207.102.134.80 : Stay in unless absolutely necessary

207.102.134.80 : Slippery walkways (even shoveling & salt still don't help)

207.102.134.80 : I still drive - snow tires

207.102.134.80 : Not in Abby! Yay!

207.102.134.80 : Occasionally, I live on Lower Sumas Mountain.

207.102.134.80 : Rarely

70.69.195.226 : Slippery!!

207.102.134.80 : I stay home, having car crashed in snow before.

207.102.134.80 : I do not drive if snow is threatened.

70.69.195.226 : Very seldom

70.69.195.226 : If really lippery we are retired & choose to stay home as we just have all season tires.

207.102.134.80 : My street is not always cleaned of snow.

207.102.134.80 : I live in a Condo - we pay for clearing.

207.102.134.80 : Hardly ever snows here.

207.102.134.80 : Slip & fall

207.102.134.80 : may fall

70.69.195.226 : Sometimes

70.69.195.226 : I live on a hill, difficult to drive down when there's snow.

207.102.134.80 : We don't usually get very much snow

207.102.134.80 : Entrances to some sidewalks not accessible

207.102.134.80 : Big hill in our complex - can be very slippery, don't walk, drive.

207.102.134.80 : Strata does not remove snow in a timely manner

207.102.134.80 : Sidewalks; roads slippery or not safe to travel/walk on

207.102.134.80 : If it is slippery.

207.102.134.80 : Side walks are not cleaned or de-iced by property owners of their section no one is checking or enforcing this!

207.102.134.80 : Fear of slipping/falling roads not sound

207.102.134.80 : Sidewalks are not always cleared along Clearbrook Road Old Yale Road.

207.102.134.80 : Ice is a problem on sidewalk.

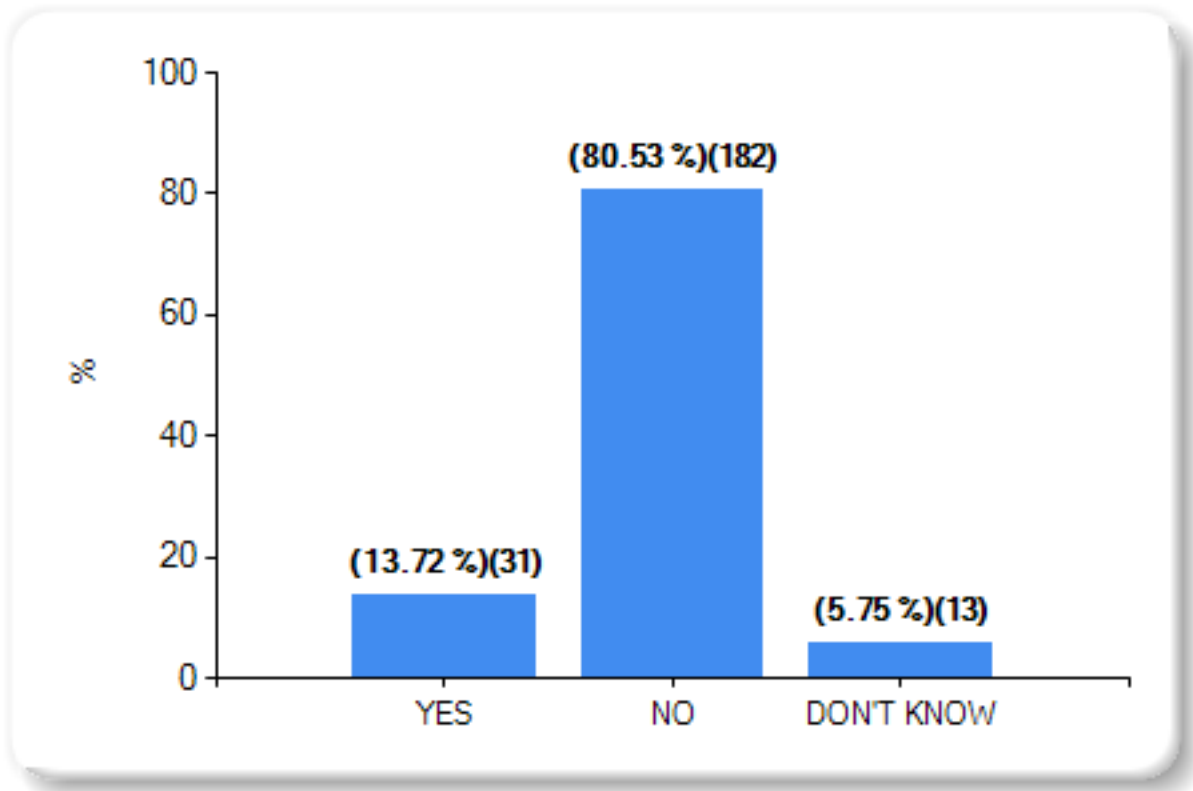
207.102.134.80 : we are afraid of falling only if we have to we do walk

Are there ever buildings you want to access, but for any reason it is just too difficult?

Number of respondents : 226

Choice	Total	%
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YES	31	13.72
NO	182	80.53
DON'T KNOW	13	5.75



Please explain:

Number of respondents : 31

184.151.231.193 : Some buildings do not have ramps.

108.180.174.47 : I go to libraries where the wash room doors are locked

207.102.134.80 : bathrooms in mill lake in winter time. they are locked!

70.78.113.14 : Many buildings (including quite a few medical offices) don't have automatic doors. And the washrooms? There may be "disabled" cubicles, but they're not much help if you can't get into the room

96.48.19.91 : In some rare cases there are stairs that are too steep to climb.

207.102.134.80 : parking lot access and parking stalls limited

108.172.8.19 : some have no ramp or door button

207.102.134.80 : CITY BUILDINGS

96.53.68.234 : Abbotsford seems really good for mobility impaired access.

70.78.111.123 : Not all places are wheelchair accessible

108.180.173.96 : Clearbrook Towers. There is a large concrete pole in the lobby I have smashed my mouth on while walking to the elevator. Some signage would fix this. Also, I am unable to navigate any building entrance that has stairs and ramp, but ramp is not clearly marked.

70.69.217.238 : I basically walk or take the bus. The walkways that are not lighted are scary to walk through at night, as well as not safe. The blocked ones are an inconvenience because it takes longer to reach my destination,

especially in the rainy season.

64.180.165.183 : The sumas save-on -- what a terrible parking lot!

198.162.99.23 : Heavy doors or double doors that only have one side unlocked - it is hard to guide my mother's wheelchair through.

64.180.169.174 : Some buildings do not have easy access for a walker or do not have an elevator. I do have a problem with stairs

108.62.18.189 : too far to walk

154.20.111.188 : My driving skills

207.102.134.80 : Not yet

207.102.134.80 : No, but people older than me (72) may have a different answer

207.102.134.80 : Dr offices, specialist offices

207.102.134.80 : Movie theatres, too far away and too few old classical movies for seniors.

207.102.134.80 : some building still only have stairs (doors+elevator)

207.102.134.80 : Still walking, but stairs are a problem

207.102.134.80 : Too far if using public transit or too many transfers.

207.102.134.80 : Not aware of any

207.102.134.80 : Sometimes there aren't automatic doors openers.

207.102.134.80 : No automatic doors & doors too heavy

207.102.134.80 : I use elevators.

207.102.134.80 : Being a "younger" part of this survey, mobility is not an issue however I can appreciate it could be for those less mobile

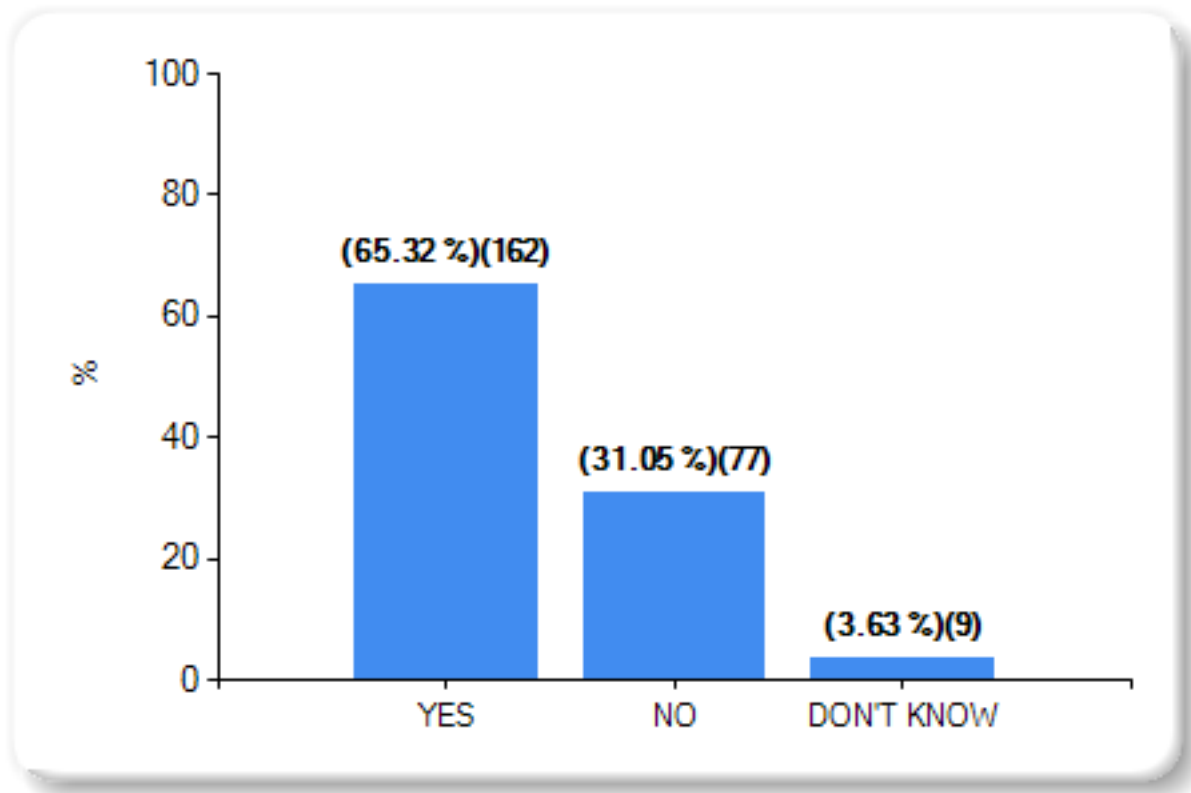
207.102.134.80 : Some establishments do not have auto doors.

207.102.134.80 : Presently we are fine

At signal crosswalks, is there enough time to get across?

Number of respondents : 248

Choice	Total	%
YES	162	65.32
NO	77	31.05
DON'T KNOW	9	3.63



Please explain:

Number of respondents : 51

70.69.202.160 : a few more seconds would be appreciated at Gladwin and George Feruson Way

108.180.174.47 : some cars dont stop for people crossing the streets at the cross sinal cross walks

70.78.106.108 : More count down timers would be helpful at intersections of 5 or more lanes to cross. When redesigning an intersection center sanctuaries would also be helpful, like there is at city hall.

70.78.107.201 : some signal crosswalks are to fast

23.16.81.105 : Most times, it depends if the intersection is clear of cars

154.5.238.169 : time is too short, you can only make it half way across regardless of age.

70.78.113.14 : Usually don't quite make it. Fortunately, most drivers are patient

96.48.19.91 : I've always made it but sometimes without much time to spare.

207.102.134.80 : Many intersections controlled by lights do not allow even someone a capable as I, enough time to cross before the red hand flashes.

207.102.134.80 : The signal at Marshall and Sumas Way is difficult to cross safely

184.68.165.254 : several pedestrian controlled crossing block traffic unnessesarily for far too long. pedestrian activated amber warning lights would be a much better option

108.180.173.123 : when one has limited walking and health issues one moves very slow, signals change faster than one can make it safely across.

108.172.8.19 : and some walk have no sound signal

70.69.201.53 : A few more seconds would help, particularly at the extra-long ones (i.e. on sumas way).

70.78.120.63 : I have found many crosswalk lights do not take into consideration of anyone who has the least amount of mobility issues in walking, as a person with arthritis there are days it is very difficult to get across before

the light changes.

108.180.173.117 : Left turn car drivers almost hit me everytime I use our nearest crosswalk even when the "WALK" light is on.

96.53.68.234 : But so many intersections are soooo scary! Those car slip-ways are terrifying. The traffic-calming in Matsqui village is awesome!

108.180.173.96 : Please fix pedestrian crossings in Abbotsford to support this. Extend crossing times accordingly.

70.69.217.238 : Not for the elderly.

64.180.169.174 : I am a bit slow but I make it as the light is about to change

75.157.22.226 : light changes when 1/2 way across street

207.102.134.80 : Light changes are far too fast

207.102.134.80 : Not quite enough time to get across unless we hurry

207.102.134.80 : For me it is

207.102.134.80 : Cars interfere & lights change too quickly

207.102.134.80 : Should be about 5 extra seconds

207.102.134.80 : Every crosswalk

207.102.134.80 : Never

207.102.134.80 : Not always

207.102.134.80 : They go fast & I really can trip up "Marshall & McCallum"

207.102.134.80 : There is really not enough time if one has difficulty walking. Needs to have longer time markd (like Vancouver does)

207.102.134.80 : I am well abled.

207.102.134.80 : for me, for slower people cars often wait

70.69.195.226 : Some are not letting elderly person cross in time.

70.69.195.226 : Not always.

207.102.134.80 : Depends on how many pedestrians are trying to cross.

207.102.134.80 : No there is not enough time. Drivers don't check to see if someone is crossing especially when making a right turn on red light.

70.69.195.226 : I walk with a cane & hardly get to the middle when it changes.

207.102.134.80 : They usually say "stop"when I'm half way across

207.102.134.80 : For me Yes - maybe not for others.

207.102.134.80 : I think there is not enough time for disabled

207.102.134.80 : I don't usually walk where there are signalled crosswalks.

207.102.134.80 : By wheelchair - yes if being pushed wlaing with canes.

207.102.134.80 : It depends which crosswalks & how the streets is.

207.102.134.80 : It could be timed a bit longer as I have osteo-arthritis in foot.

207.102.134.80 : However, notice for "senior" seniors at times there is not enough time.

207.102.134.80 : More time needed on wet streets.

207.102.134.80 : I need to walk very quickly.

207.102.134.80 : Where there is left & right signal light's cars drive through red lights - some drive half way on intersestion & drive through after last on coming traffic it is terrifying!

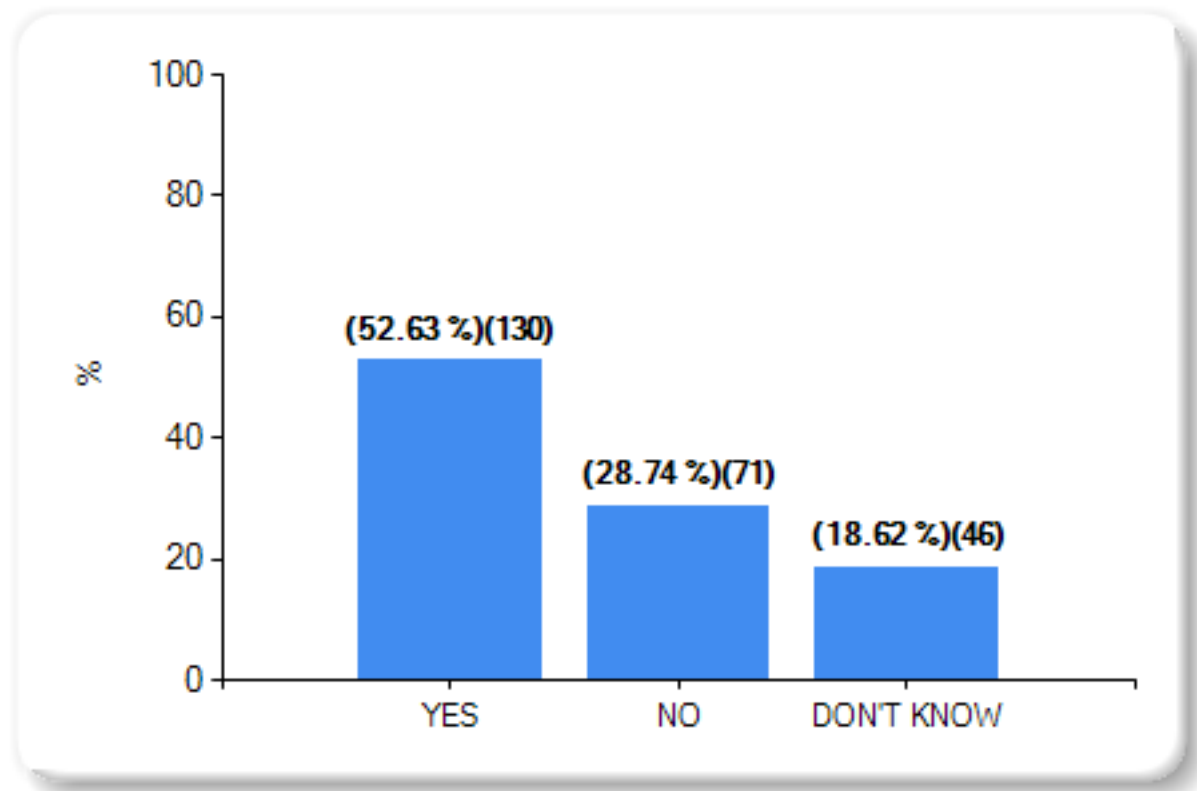
207.102.134.80 : But the chirping sounds don't always work to alert the drivers.

207.102.134.80 : If we hurry attempting to avoid the left turns

Are there enough washrooms in my community? (business and recreation areas)

Number of respondents : 247

Choice	Total	%
YES	130	52.63
NO	71	28.74
DON'T KNOW	46	18.62



Please explain:

Number of respondents : 43

205.250.105.240 : Mill Lake, concert in the park, I don't know where the public washrooms are.

108.180.174.47 : but always looked

70.78.106.108 : All parking areas where there is access to a trail should have a "port-a-potty", e.g. Discovery trail

23.16.81.105 : yes and no, as some are closed for the winter. Could have a Portable washroom in those locations

207.102.134.80 : Need much more in mill lake, and accessibility during winter time

154.5.238.169 : need more public washrooms

70.78.113.14 : If there were more washrooms, they would require more supervision. Unsupervised washrooms are scary places.

96.48.19.91 : Some parts of the Discovery Trail are far between public restrooms.

207.102.134.80 : It would be an improvement to have washrooms available at more parks and school fields.

108.180.173.123 : but more and cleaner would be better.

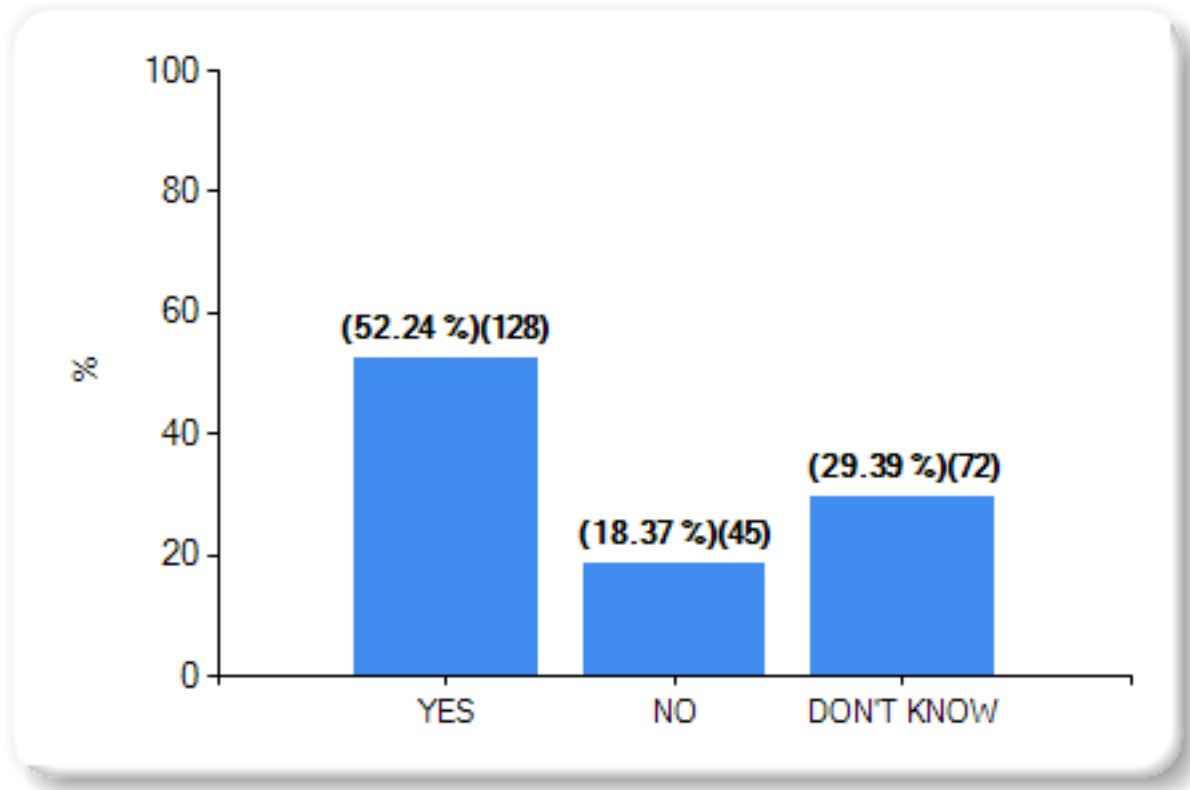
70.69.201.53 : But too bad they're always at the back of the store.
207.102.134.80 : HIGH STREET MALL
205.250.69.95 : More in parks
96.48.19.72 : More easily accessed and CLEAN washrooms are needed
96.53.68.234 : Not enough publicly available for those without a car. i.e. The time and distance between public washrooms is too great.
108.180.173.96 : I am often out with my 73-year old mother and she is often told there is no public washroom in the businesses we are shopping in.
154.20.109.250 : But none for the homeless
154.20.54.122 : Many parks have no washrooms or portable toilets
70.69.217.238 : Spud Murphy water park should have the port-a-potty year round. Most businesses won't let you use the washroom unless you're a customer.
96.48.12.10 : More family friendly washrooms needed.
154.20.111.27 : Not really, some places dont have public washrooms
108.62.18.189 : small buisnesses dont have them
207.102.134.80 : I've used 7 oaks business area, and ARC. some businesses are tightening up e.g. McDonalds now requires keys.
207.102.134.80 : Many businesses have signs saying no public washrooms
207.102.134.80 : Try to avoid using public washrooms
207.102.134.80 : Not available in "all businesses"
207.102.134.80 : Need more
207.102.134.80 : need more in where we have parks for walking
207.102.134.80 : Mill Lake has at least 3
207.102.134.80 : Probably not for homeless people.
70.69.195.226 : Need more for women when large crowds are present
207.102.134.80 : But not in the street, no signs pointing to washrooms
207.102.134.80 : Washrooms should be in convenient locations and more should be built.
207.102.134.80 : As far as I know
207.102.134.80 : Parks could be better.
207.102.134.80 : I found most of them.
70.69.195.226 : I go to the washroom at McDonalds & the Abbotsford Rec Center and it works well for me.
207.102.134.80 : There should be more public washrooms and well marked
207.102.134.80 : Perhaps - not specifically identified.
207.102.134.80 : Mill Lake need's more washrooms & better checking & cleaning.
207.102.134.80 : Some do not make access of wheelchair easy
207.102.134.80 : Occassionally a store is reluctant to make a washroom available - do not want to give a key!
207.102.134.80 : for the present

Transportation (6-11)

Are public buildings and places made so that people of all abilities can use them?

Number of respondents : 245

Choice	Total	%
YES	128	52.24
NO	45	18.37
DON'T KNOW	72	29.39



Please explain:

Number of respondents : 45

205.250.105.240 : I don't think the McMillan pool has lifts for invalid swimmers.

70.69.202.160 : People have commented that the walk from the Bourquin bus circle to the mall is too steep esp if using a cane or walker

23.16.81.105 : as a person without disabilities, I do not know how others are managing in some locations

70.78.131.14 : n/a

70.78.113.14 : Some of the public buildings I visit (e.g., the hospital) involve very long walks, particularly if you already have mobility issues

96.48.19.91 : For the most part.

184.68.165.254 : I personally don't have any issues with access, and am not aware of other people having issues.

108.180.173.123 : some are difficult for people with visual disabilities.

108.180.34.111 : There should be more disabled parking spots

70.69.201.53 : Many dysfunctional buttons for the automatic doors. Doors are very heavy and hard to open otherwise.

209.53.254.146 : Of the ones I have seen or been in, yes.

70.78.120.63 : One place is at West Oaks where there is a ramp coming of one sidewalk but across from it is no access ramp.

108.180.173.96 : Buildinfs and businesses and the overall design of the city not accommodating persons with visual impairments. Bus stops need to be more clearly marked. Sidewalks need to be consistent (S. Fraser is hazardous for walking on both sides with a ravines in some places, the sidewalk running out or rerouting, and poles in the middle of sidewalks causing head injuries.

154.20.109.250 : Not for the homeless

96.48.12.10 : Hospital needs more handicapped parking stalls.

198.162.99.23 : Not all doors have handicapped buttons to open doors and some have awkward floor transitions.

154.20.111.27 : I find it quite adequate, especially for the physically handicapped

64.180.169.174 : Some of the older ones are not

75.157.22.226 : many are- some are too old and doorways too small for wheel chairs etc

154.20.111.188 : No bus service in my area

207.102.134.80 : yes - no Improving, mentally challenged not only physically disabled must be considered.

207.102.134.80 : No their is not of wheelchair entrances

207.102.134.80 : No ramps or ramps are not wide enough. Too many doors to get through. No buttons for automatic doors.

207.102.134.80 : As far as i know

207.102.134.80 : Arm rests on chairs are very important for older people.

207.102.134.80 : Shut ins

207.102.134.80 : Not all public building consider non-able

207.102.134.80 : Most of the time

207.102.134.80 : But not all have wheelchair access

207.102.134.80 : Not all

207.102.134.80 : I think so, but I do not have any mobility issues.

207.102.134.80 : Most building/places require that you have a vehicle. They tend to be fard from bus stops.

70.69.195.226 : Not confinded to wheelchair

207.102.134.80 : Not sure

70.69.195.226 : Most of them

207.102.134.80 : Not all of them, but Abbotsford seems to be more "handicap friendly" than other places.

207.102.134.80 : Some are not handicapped friendly

207.102.134.80 : For the most part, they appear to be.

70.69.195.226 : I go to the library and it is good.

207.102.134.80 : Mostly

207.102.134.80 : Some do not accommodate disabled persons adequetly.

207.102.134.80 : Appear to be.

207.102.134.80 : There are usually elevators.

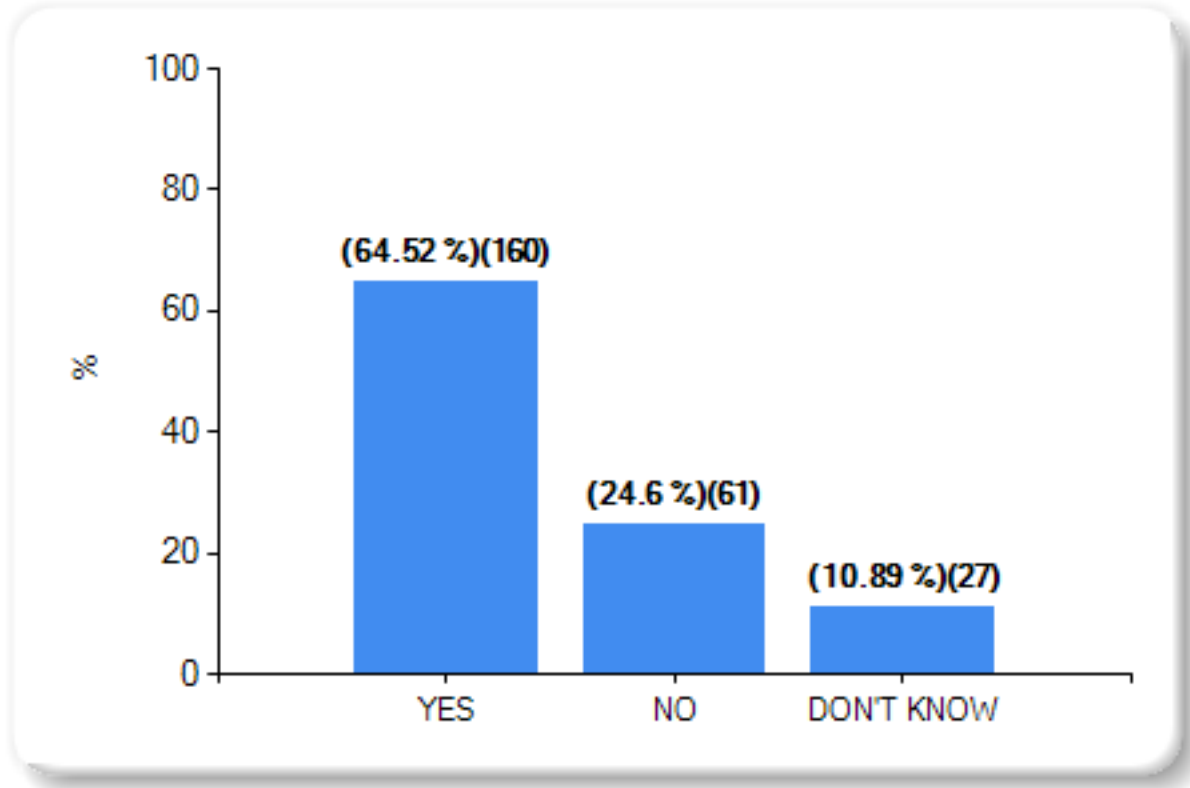
207.102.134.80 : I can - prefer elevator to escalator.

207.102.134.80 : Some have difficult entries, and very stiff doors.

Are road signs in the community easy to read and large enough for older drivers?

Number of respondents : 248

Choice	Total	%
YES	160	64.52
NO	61	24.60
DON'T KNOW	27	10.89



Please explain:

Number of respondents : 45

205.250.105.240 : The worst sign is the one on Sumas Way, where you must be in the far right lane to take the exit to Vancouver. If you don't want to go to Vancouver it can be a little scary.

108.180.174.47 : but a lot of driver dont stop for the sidewalks coming out of shopping centres or side roads

70.78.107.201 : some do need up dating, repaired

154.5.238.41 : I have no dificulty but I am always a passenger, do not drive

23.16.81.26 : I can still read the signs. If you can't read the signs then you should not be driving.

70.78.112.246 : In some cities - there are signs indicating what the next street is.

154.5.238.169 : could be larger print

207.102.134.80 : Within the city they are good, but on the highways they are too small.

70.78.113.14 : Sometimes obscured by trees

207.102.134.80 : Would like more large ones in bigger intersections. Also, some sidestreets have the signs hidden until the last second when you need to turn.

207.102.134.80 : If people can't read the existing street signs they shouldn't be driving. Way too many things to watch out for beyond just street signs.

70.69.201.53 : Many signs have a poor font, and have been hit sideways and not fixed.

70.78.120.63 : Many of the signs are covered by bushes. We as a community may take a look at Maple Ridges Street Signs as they are easily found and readable.

96.53.68.234 : When we can't see the signs clearly then we should give up driving.

70.78.122.182 : It seems there are some older ethnic drivers who can not read road signs at all...

108.180.173.96 : There should be "traffic light ahead" indicators where there is a bend in the road before a traffic light. Also, the obvious need for railway crossing gates.

154.20.54.122 : Many signs are hard to see because of small letters or bushes in the way

64.180.165.183 : Especially the pro-life ones

154.20.111.27 : Some streets dont have signage or not visible from road

64.180.169.174 : Some of the stop signs even flash now

207.102.134.80 : Hidden by trees in some areas.

207.102.134.80 : yes - no Increased speed of traffic makes quick identification of signs often difficult

207.102.134.80 : Hwy 1 signs are confusing. e.g. signs indicate that Abbotsford is 5 km away, but the sign is located within Abbotsford, not 5 km away. It is outdated.

207.102.134.80 : They should be bigger

207.102.134.80 : Confusing especially @ circles

207.102.134.80 : Some street signs are obscured by telephone lines

207.102.134.80 : Placement

207.102.134.80 : Not enough to give clear directions, especially for those visiting from out of town.

207.102.134.80 : could be bigger

207.102.134.80 : I drive a lot. Perhaps signs could be a bit larger. Whatever you do, do not make Abby overhead signs the same color that Chilliwack has. I can not read those day or night.

207.102.134.80 : So far, roundabouts are not clearly marked.

70.69.195.226 : Usually Ok.

207.102.134.80 : Too small prints surround by too much space.

207.102.134.80 : If it is dark & rainy it's hard to read signs would fluorescent paint help?

207.102.134.80 : I'm 80 and I have good eyesight.

207.102.134.80 : Mostly a bit difficult driving at circles - as one is already in them. Some people drive too fast in them, thus "need penalties"

207.102.134.80 : Not always.

70.69.195.226 : Need to get too close to see name.

207.102.134.80 : Mostly

70.69.195.226 : I use public transportation and generally know where I'm going.

207.102.134.80 : Often blocked by trees

207.102.134.80 : More signs should be black or white, not this green & blue etc.

207.102.134.80 : Cut some hedges at stop signs.

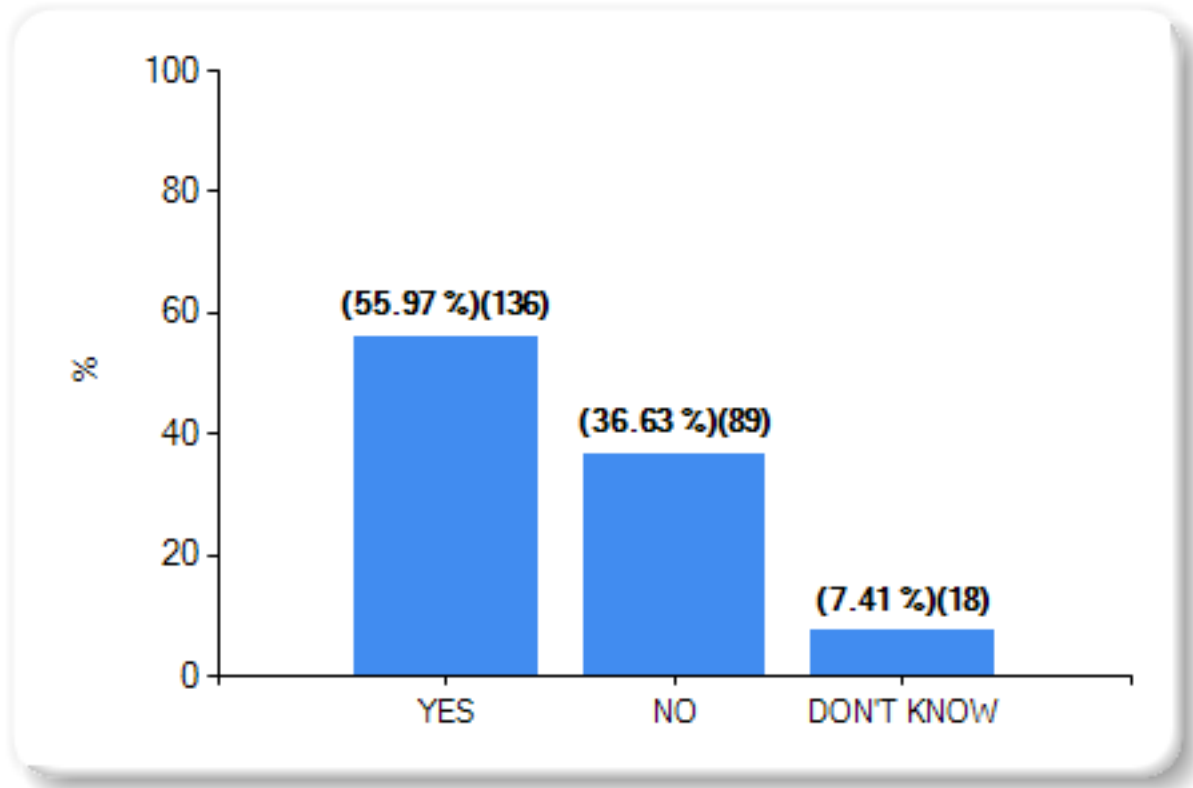
207.102.134.80 : yes & No - often sign's are hidden by bush branches - no one checking side roads.

207.102.134.80 : Road or street signs at intersections are too small.

Are roads are in good repair, free of obstructions, and well-maintained?

Number of respondents : 243

Choice	Total	%
YES	136	55.97
NO	89	36.63
DON'T KNOW	18	7.41



Please explain:

Number of respondents : 74

207.102.59.253 : Sometimes - there are often potholes and many road that need to have the lines repainted. Some paint is so faint that it's invisible.

24.114.26.128 : Big houses bring more people and green houses bring heavy trucks and the roads aren't made for this and must b repaired often

70.69.202.160 : usually

108.180.174.47 : not all streets

70.78.124.182 : Sidewalk on Mill Lake Road from Bourquin to Mill Lake Park is uneven. One short patch was repaired but has a small hole in it.

70.78.106.108 : Poles in the middle of sidewalks, not always with widened area for a scooter.

70.78.107.201 : man hole covers to low in the pavement, causes problems with suspensions

154.5.238.41 : have been splashed with water from large puddles on road, while I was walking on sidewalk

23.16.83.103 : Generally yes - although some repairs rake longer than others.

70.69.195.226 : Some places large pot holes or large puddles that cause you to hydro plain

70.78.113.14 : using a walker or wheelchair is often bumpy and painful

96.48.4.202 : Even small bumps can be a challenge for walkers and wheel chair

96.48.19.91 : Far too many ruts and holes to allow safe cycling.

64.180.164.141 : Some signs are covered by trees or branches. West on Marshall by North Poplar school.

207.102.134.80 : For the most part, although Gladys is getting pretty lumpy and rough near Salvation Army region

207.102.134.80 : too many potholes and water retention is a problem

184.68.165.254 : Most roads are good, but some are in disrepair (George Ferg. Way between Trethewy & Clearbook)

207.102.134.80 : It might be more appropriate to ask about sidewalks rather than roads.

108.172.141.233 : Some streets need attention. fix potholes

108.180.173.123 : there are too many potholes and obstructions around.

70.69.201.53 : Please look at Morey.

70.78.120.63 : Yes some of our roads are in good repair but we also have many that are so full of dips that your insides are shaken when driven over.

96.48.18.197 : lynn ave needs repair!

108.180.173.117 : Numerous streets have manhole covers that are couple inches below the road surface.

96.48.19.72 : Most are but some are in bad condition

204.174.98.156 : Most okay, but, some take awhile to get repaired

154.20.54.122 : Road lines are faint and almost impossible to see

64.180.165.183 : how does this have anything to do with age?

96.48.19.11 : After the 'repairs' the site is usually the roughest part of the road

108.172.143.76 : overall roads in abbotsford are better than most cities but there seems to be quite a few potholes.

198.162.99.23 : Some landscaping and private business signs on public land block the view at intersections without traffic lights.

154.20.111.27 : Some roads really need to be repaved

64.180.169.174 : Not at all

108.180.32.57 : Our manhole cover leveling crew needs to be educated at reading a level

75.157.22.226 : too much construction causing detours- residential roads have pavement cracking, curbs are also broken

207.102.134.80 : Sidewalks need repairs

207.102.134.80 : Corner visual acuity sometimes poor due to uncut hedges, trees etc.

207.102.134.80 : McMillan is so narrow it is dangerous, but the city won't expropriate land to widen it. All drivers take their lives in hand when using this road.

207.102.134.80 : They need more work done

207.102.134.80 : Lot' s of obstructions - i.e. phone posts.

207.102.134.80 : Many potholes, roads not marked properly.

207.102.134.80 : yes - no holes in vye road at sumas road traffic light

207.102.134.80 : Exception ofcourse

207.102.134.80 : Relatively good

207.102.134.80 : City isn't always good at doing them

207.102.134.80 : Mostly

207.102.134.80 : Most of them

207.102.134.80 : For the most part, depends on where you are driving in Abby.

207.102.134.80 : Cyril is terrible

207.102.134.80 : I think Abbotsford is trying to improve & maintain

70.69.195.226 : Not all the time.

70.69.195.226 : Not always

207.102.134.80 : In general - good.

70.69.195.226 : Lines not painted often enough.

207.102.134.80 : Some roads have potholes

207.102.134.80 : Most are.

207.102.134.80 : Not always

207.102.134.80 : Not always

207.102.134.80 : Mill Lake Road - a big puddle when it rains

70.69.195.226 : Most of them.

70.69.195.226 : Reasonably well.

207.102.134.80 : Usually

207.102.134.80 : Occassionally - difficult to get on the sidewalks.

207.102.134.80 : Not always

207.102.134.80 : Most of the time.

207.102.134.80 : Many neighbourhoods have parking on both sides, which can make them difficult to navigate from a safety perspective. The tar like repairs to the roads lately have made a mess of many roads in my opinion bumpy.

207.102.134.80 : Need more affordable accessible transport to Vancouver.

207.102.134.80 : Too many holes & ridges in pavement need more left turn lanes & right.

207.102.134.80 : Most roads are well-maintained

207.102.134.80 : Generally

207.102.134.80 : Except side roads.

207.102.134.80 : As a rule.

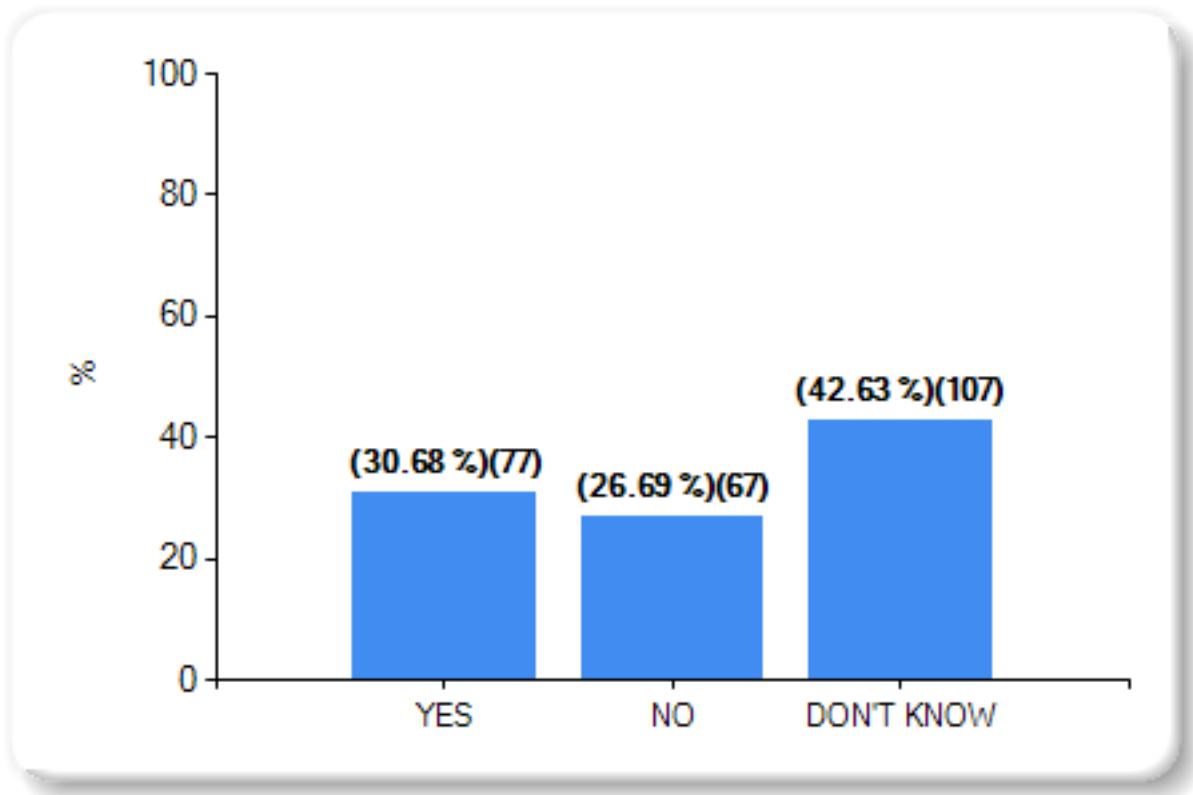
207.102.134.80 : Except for trucks/vans that just stop in a lane & unload or where building is going on.

207.102.134.80 : There is much to be desired

Are affordable and accessible transportation options available for those who do not drive?

Number of respondents : 251

Choice	Total	%
YES	77	30.68
NO	67	26.69
DON'T KNOW	107	42.63



Please explain:

Number of respondents : 74

207.102.59.253 : The bus routes are not convenient and the buses are not reliable and don't come often enough. Also we need better and faster access to downtown Vancouver other than the Greyhound and the West Coast Express (which is in Mission, not Abbotsford so not as easily assessible).

64.180.166.37 : Since we drive I am not aware of the transit facilities & service

70.69.202.160 : Not now --esp with the provincial change in offering bus passes!

96.53.82.242 : I own a vehicle

70.78.106.108 : Some roots should go in both directions. e.g. McClure & Gladwin, to get to 7 or West oaks must take a long route around the community first. Core routes should be in both directions.

23.16.81.105 : As this point we are not using public transportation

23.16.83.103 : Have not used public transportation.

70.69.195.226 : Would like to see for seniors who are not able to walk long distance have transportation for appointments

70.78.131.14 : n/a

142.35.198.2 : I think there needs to be a more reliable and more frequent bus service that goes more places. Seems restrictive.

70.78.113.14 : This may be true only in my own neighbourhood

96.48.4.202 : Lighting can be a problem, NO lighting on Marshall between primrose and Jackson. No bus stop for new mental health centtr

64.180.164.141 : Our bus system should cover a bigger area and have less time between buses.

207.102.134.80 : There need to be more bus stops in the suburban neighbourhoods.

207.102.134.80 : Bus Service is not great. Not enough service and limited service in out reaching area's such as the airport and getting to Aldergrove

207.194.65.82 : Not long enough hours for later in the evening

207.102.134.80 : During peak hours i see full buses, off peak they run empty or one or two persons. Thoughts on vans for after hours.

184.68.165.254 : I drive, ride motorcycle and walk

207.102.134.80 : Don't use it.

108.180.173.123 : but needs to be improved.

108.180.34.111 : The bus system is not easy to use for those with mobility issues

108.172.8.19 : can we get the sky train to come out here

108.180.175.235 : the city is car fiendly only if you walk or cycle you will be hit by a car.

70.78.98.22 : Public transit is not available on sumas mtn and whatcom at all hours

209.53.254.146 : Bus passes could be sold in more locations

66.162.162.10 : Too long waiting and too few

70.78.120.63 : We need to have our transit run more frequently, as we are a commuter community we do not have the appropriate transit connection to Aldergrove between the 21 & 503. I know we have the new express bus but it forces you to purchase three different bus passes, making it very expensive.

96.48.19.72 : Transit doesn't start running early enough for some who start work in very early morning

96.53.68.234 : The bus system is outrageously infrequent and much too far (with my mobility impairment) to get to a bus stop from my home.

172.218.31.103 : Access is limited due to schedules know also of immigrants that say our bus system and road safety are lacking for crossing major road ways in the early morning in outlying areas

70.78.111.123 : Only within Abbotsford but not to get to Vancouver

108.180.173.96 : More buses are manditory with the growing population of seniors. This will support a more efficient transport schedule. (Need buses running every 15 mins in rush hour, and going to more destinations.)

70.69.217.238 : There needs to be more transit to the industrial areas and the airport. The #66 would be more convenient running on Sunday. Main buses that run from one end of Abbotsford to the other, need to run later. As well as the #3 for those UFV students who go to courses at night.

96.48.19.11 : In Europe, electronic signs say "Next bus in ... minutes

108.172.143.76 : don't use

198.162.99.23 : I understand these are limited and some are not walker/wheelchair friendly.

154.20.111.27 : I found that taking the bus and have to transfer to another bus, it takes too long

64.180.169.174 : I have friends who do not drive and they have to rely on friends or family to drive them as there are either no buses in the area or handi dart is too expensive and has to be ordered in advance then you ave to wait and wait

75.157.22.226 : Handidart cuxstomers must book 49 hours in advance-sometimes one need to "go now/" and also sometimes circumstances cause a change in plans

154.20.111.188 : No bus service in my area

207.102.134.80 : Poor local airport bus travel inadequate. Transportation to summer cabin at Hatzic Lake non-existent

207.102.134.80 : I don't use buses so I don't know

207.102.134.80 : Son in law drives

207.102.134.80 : Senior's Pass

207.102.134.80 : Seniors do have difficulty

207.102.134.80 : To a certain extent, busy!

207.102.134.80 : Not on a bus route

207.102.134.80 : smaller buses, more often.

207.102.134.80 : Not that accessible from Aldergrove

207.102.134.80 : Bus times don't always work for transferring from one bus to the other

207.102.134.80 : Never use it

207.102.134.80 : Handi Dart is not accessible when you want or have arranged for it. It might not come at when booked.

207.102.134.80 : I drive.

207.102.134.80 : Poor public transit schedules.

207.102.134.80 : I still drive my car.

70.69.195.226 : Homes not used public trans.

207.102.134.80 : too long waiting time and indirect routes.

207.102.134.80 : Wait times are too long, infrequent buses. Buses do not go to many areas.

70.69.195.226 : Are still able to drive.

207.102.134.80 : Definitely not! Where I live on High Drive the bus stops are too far away If I had to stop driving. I would have to move.

207.102.134.80 : I drive in town - daytime only. Out of town - I can't go to evening events.

207.102.134.80 : Not always

207.102.134.80 : Better handi-dart service

207.102.134.80 : Not for non-drivers, but who are not handicapped.

207.102.134.80 : Taxis seem accommodating "Handy Dart" has serious limitations.

207.102.134.80 : There is handidart

207.102.134.80 : I drive.

207.102.134.80 : Never use

207.102.134.80 : I use my own transportation

207.102.134.80 : Limited & relative to income, expensive for many not an option as a result

70.69.195.226 : I get bus tickets at the brain injury facility.

207.102.134.80 : My daughter takes me whenever I need to go.

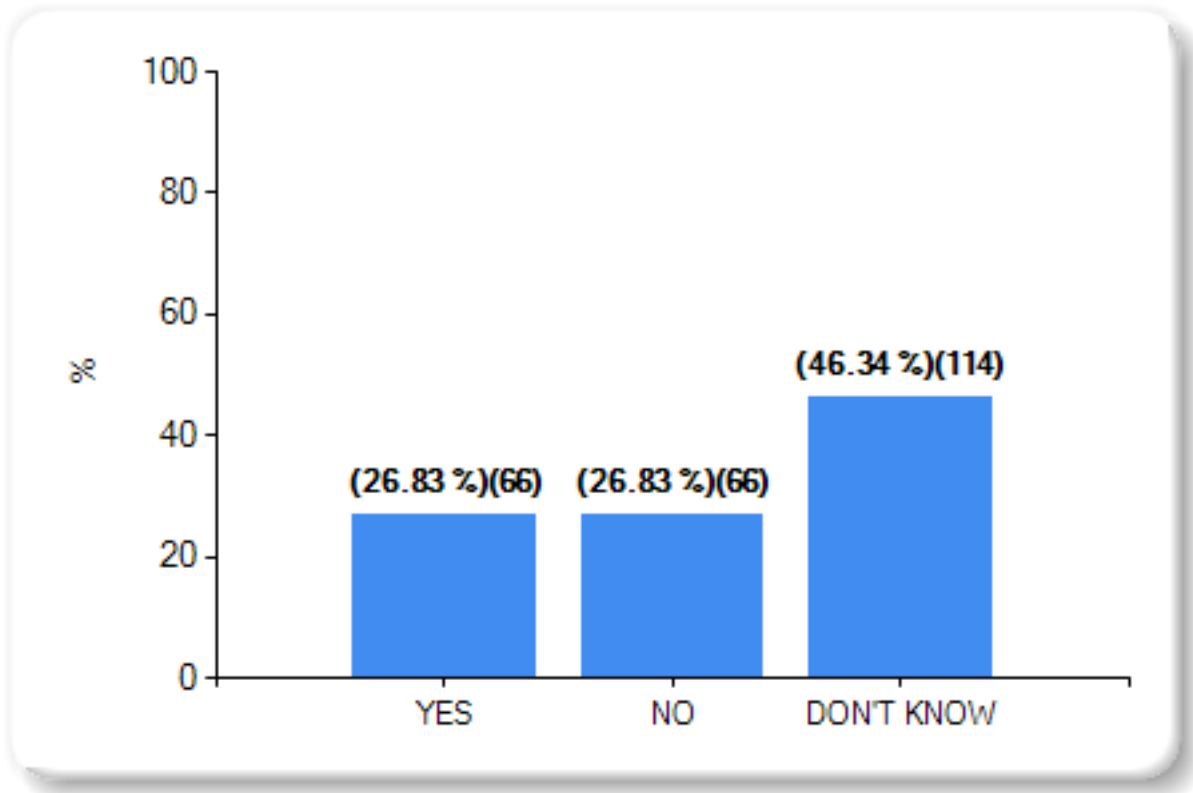
207.102.134.80 : Do not use.

207.102.134.80 : I wonder about that, depends on health & lifestyle & Income.

Is public transportation easy to use?

Number of respondents : 246

Choice	Total	%
YES	66	26.83
NO	66	26.83
DON'T KNOW	114	46.34



Please explain:

Number of respondents : 76

96.48.8.216 : I don't use the bus system in Abbotsford as it isn't convenient to my home.

207.102.59.253 : See below

64.180.166.37 : Never use them

205.250.105.240 : Don't use it.

70.69.202.160 : The drivers have been wonderful !!....esp. when lowering the step to make entering easier.....and in giving directions when I was new to town

108.180.174.47 : but some bus drivers are not friendly towards elders

70.69.194.15 : I've taken the bus a few times just do I can get familiar with how it works

96.53.82.242 : I own a vehicle

70.78.106.108 : See previous

154.5.238.41 : very poor service, bus is about 90 % of the time late, and can not make connections, very frustrating, as well can not make appointments unless take a half hour earlier bus, can NOY count on bus to be on time, this is NOT the drivers fault, rather the scheduling of the bus company or city of Abbotsford

23.16.81.26 : I don't use public transportation.

70.69.195.226 : Would prefer every 15 minutes wait instead of half n hour or more in the rain or snow.

70.78.131.14 : n/a

142.35.198.2 : Read above. Need more frequent service

70.78.113.14 : The schedules are pretty good and the drivers thoughtful, but the buses themselves are uncomfortable and at times dangerous. Going around corners is quite an experience'

96.48.4.202 : Ramps on bus

154.20.109.160 : new app makes it easy to get info 'on the fly' . Not sure how many seniors are aware or using it

207.102.134.80 : If ypu mean convenient as in time, no. It takes me 40 minutes to get to work by bus in the morning and 12 minutes by car.

207.102.134.80 : I have not used the buses in the region, so cannot comment

207.102.134.80 : Need more Bus services.

207.102.134.80 : It takes a few transfers and quite long time to get around the City.

184.68.165.254 : never used public transit within Abbotsford

207.102.134.80 : Schedules, routes and routes are sometimes confusing and diffucult to read, particularly if it is a new route.

207.102.134.80 : Don't use it.

108.180.173.123 : hubby and I still haven't figured out the times to catch a bus. Sure would be helpful to have the approximate time for each bus posted at the bus stops.

108.180.34.111 : I think it would be more efficient to have smaller buses, more of them, and increased routes. Buses start moving before passengers sit down - this is dangerous for the elderly or mobility challenged.

108.180.175.235 : useless if you are on a time table

66.162.162.10 : Few stops few buses and few routes. Very costly system as it is.

70.78.120.63 : and no because of connection issues, time between buses and the system not operating before 6 am and limited after 7 pm.

96.53.68.234 : Vancouver is easy to use, where the buses around our children's home run every 3 minutes.

172.218.31.103 : Does not work as well as Victoria

70.78.122.182 : yes easy to use if wanting to get around abby but to get out of Abby say Langley it not acceptable

108.180.173.96 : I called the transit office for route information last week. The man who answered the phone didn't know the names of the streets where the buses stop. I couldn't believe it.

70.69.217.238 : When buses are continually late, it makes the customers late for their connecting bus, work or appointments. The #2 and #6 are the buses I'd had issues with.

96.48.19.11 : Waiting for a bus is cold and uncomfortable

108.172.143.76 : don't use

198.162.99.23 : For able bodied persons.

154.20.111.27 : Buses run every half hour, too long to wait, if you have to transfer, wait another half hour

64.180.169.174 : I don't use it

108.62.18.189 : too long to wait in cold

75.157.22.226 : do not use

154.20.111.188 : Not easy to read schedules

207.102.134.80 : Have to walk a distance to bus stops

207.102.134.80 : Still driving at this time

207.102.134.80 : I don't know the routes and the times, so I don't know how easy it is to use.

207.102.134.80 : Don't use it.

207.102.134.80 : Never on time

207.102.134.80 : Bus Numbers not posted that stop there

207.102.134.80 : Not with people with mobility issues

207.102.134.80 : Delayed

207.102.134.80 : not on ophon - ree 9

207.102.134.80 : Routes are not great

207.102.134.80 : kind of a bit confusing - timing for busses

207.102.134.80 : From what i hear it is.

207.102.134.80 : Abby services should tap in to the "churches to have services overlap. High # of patients could be organized as a hop on/off services" Mini buses could capture people on side streets & take them, as they do in Europe to the main bus routes.

207.102.134.80 : Poor public transit schedules

207.102.134.80 : Haven't had to use public transportation (yet)

207.102.134.80 : Routes could be more direct without changing twice or more

207.102.134.80 : Need West Coast Express in Abbotsford. Some routes are really infrequent i.e. #31 in off - rush hour times. Bus stops are far from each other and not covered if it is raining. Should be less expensive for seniors.

70.69.195.226 : There are two bus stops very close together but ti is a long walk to reach them.

207.102.134.80 : See above

207.102.134.80 : I don't use buses.

207.102.134.80 : Not in Abbotsford

70.69.195.226 : I still drive.

70.69.195.226 : I don't use it.

207.102.134.80 : have not used it yet.

207.102.134.80 : Don't use it

207.102.134.80 : Never use

207.102.134.80 : Never ride the bus in Abbotsford.

207.102.134.80 : Limited experience & not always reliable when I have used it..

70.69.195.226 : I need to use only one bus for where I go.

207.102.134.80 : Never use it.

207.102.134.80 : Do not use.

207.102.134.80 : I do not use public transportation

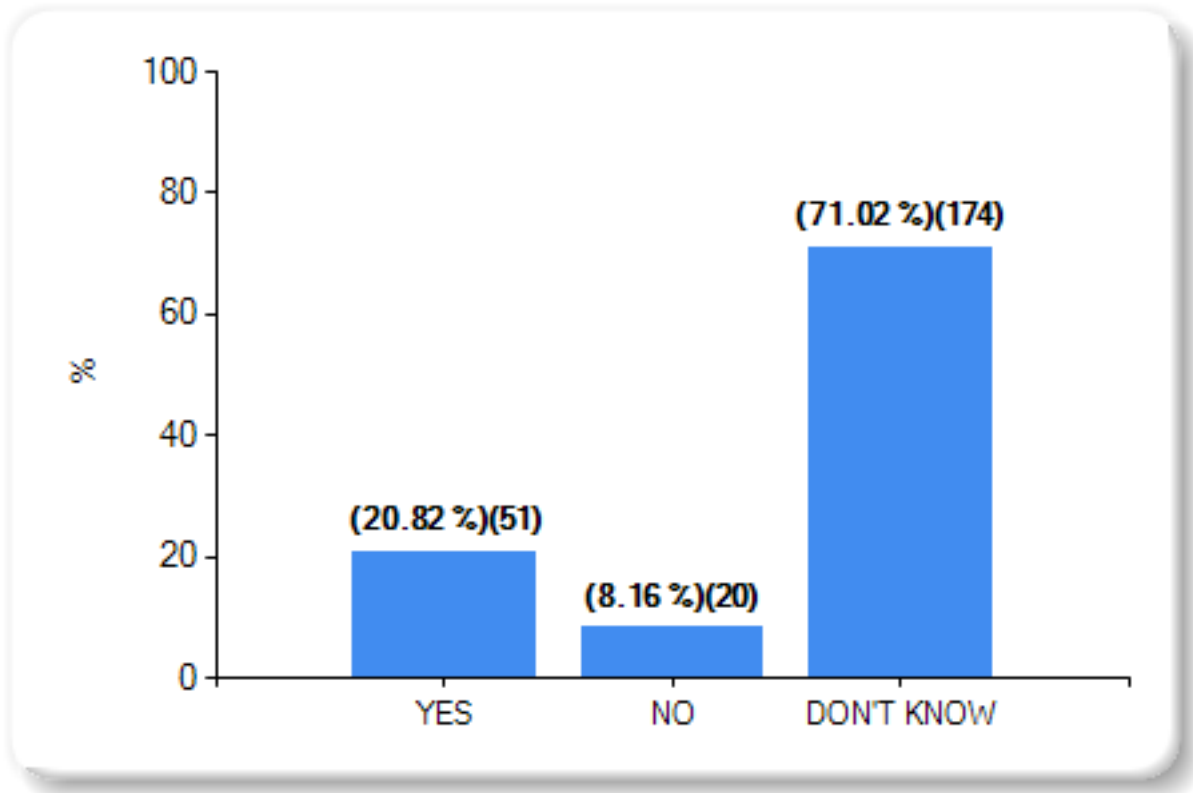
207.102.134.80 : I haven't used public transportation.

207.102.134.80 : I have never used it.

Are those who are visually impaired or have trouble hearing or walking able to use public transportation too?

Number of respondents : 245

Choice	Total	%
YES	51	20.82
NO	20	8.16
DON'T KNOW	174	71.02



Please explain:

Number of respondents : 28

64.180.166.37 : Never use them

70.69.202.160 :with good teaching.....

108.180.174.47 : bus drivers are not helpful towards towards thoes with walking issues or putting down ramps for those people

70.69.195.226 : Hard to asses- mother deaf in one ear - father had time walking longer than 30 feet slowl. Bus moves fast before sitting position is applied

70.78.131.14 : n/a

70.78.113.14 : They do so with difficulty, but drivers and other passengers are usually kind and helpful

207.102.134.80 : Do not know anyone who has those challenges, so cannot comment.

207.102.134.80 : Doesn't apply to me.

108.180.173.123 : they are able to use public transport but it is difficult.

108.180.34.111 : I think it would be a real challenge.

66.162.162.10 : Access to the service for those unable to walk well is a problem when there are few stops

96.53.68.234 : Bus in infrequent, routes are too far apart and not enough stops.

108.180.173.96 : I am unable to find bus stops, and often hurt myself walking on the sidewalks.

198.162.99.23 : Awkward question - they are probably able to, but many are not comfortable using them because they fear not being understood or not hearing instructions, etc.

75.157.22.226 : I think so--hav no experience in this ares

207.102.134.80 : See #10

207.102.134.80 : Appreciate no fee for attendant with "special needs" individual.

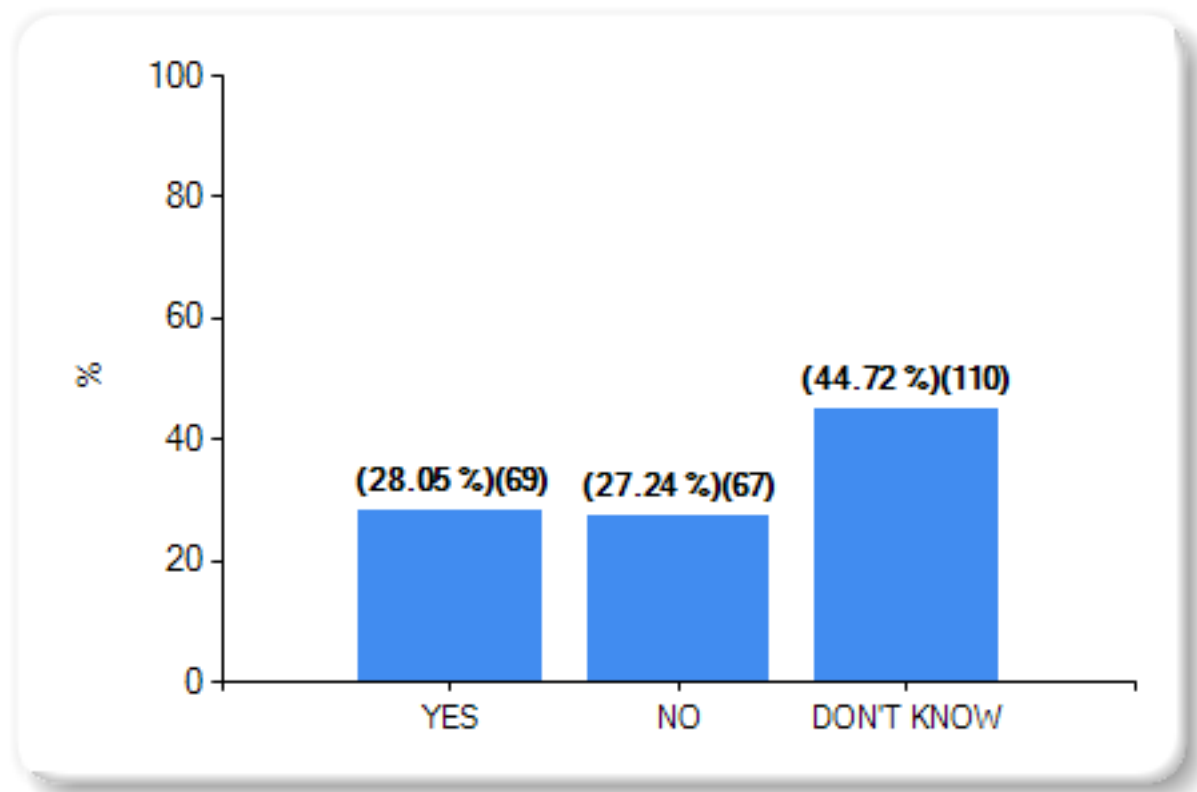
207.102.134.80 : I am hearing impaired, but don't know since I don't use the buses.
 207.102.134.80 : Have seen - blind, wheelchair
 207.102.134.80 : Very difficult
 207.102.134.80 : kind of
 207.102.134.80 : If there are, not enough time given with audible prompts to cross the crosswalk - not sure if there is anything for boarding a bus.
 207.102.134.80 : I believe so.
 207.102.134.80 : With great difficulty.
 70.69.195.226 : Unfamiliar with those disabilities.
 207.102.134.80 : See #9
 207.102.134.80 : never use
 70.69.195.226 : I'm a brain injury participant and I find the public transportation easy to use.

Housing (12-15)

Is there housing that older adults can afford in areas close to shops and other services?

Number of respondents : 246

Choice	Total	%
YES	69	28.05
NO	67	27.24
DON'T KNOW	110	44.72



Please explain:

Number of respondents : 51

75.157.23.38 : Do not know the whole city well enough to comment

70.69.202.160 : the Clearbrook area lacks easy shopping

23.16.81.105 : more are being built, but affordable near shops may be an issue

23.16.83.103 : Not in market for a different place to live, so haven't checked.

70.78.113.14 : Our own situation is pretty satisfactory, but some of our friends are isolated and unhappy

96.48.4.202 : Not enough. More housing societies, maintain current neighbourhood standards when building permits applied for

154.20.109.160 : could use more with our aging population and growth in this demographic

207.102.134.80 : Are you seariiously asking this question? Do you know what the market is like right now?

207.102.134.80 : there are many complexes close to malls and shopping

207.194.65.82 : Housing, both purchase & renting have become way too expensive

207.102.134.80 : Limited rental properties

184.68.165.254 : lived in the same house for 20 years

207.102.134.80 : Housing costs are to high altogether

207.102.134.80 : I've never looked.

108.172.8.19 : hard for a fixed income

108.180.175.235 : if you have a car

209.53.254.146 : I own my home

96.53.68.234 : Abbotsford has some super facilities for the elderly

96.48.12.10 : Affordable housing - what's that?

96.48.19.11 : There not enough shops in residential areas

198.162.99.23 : These are very limited. Most affordable spots are no where near food stores, banks, restaurants.

154.20.111.27 : Very difficult, I cannot find much here.

64.180.169.174 : we live in the country

205.250.106.128 : It would be great to have a good quality grocery store in the FVU area.

75.157.22.226 : older abbotsford has a few--but no grocery store close by--most low income homes are not close to shops, hosp, dentist etc.

154.20.111.188 : Need shopping area in down town old abbotsford around five corners lots muture elderly people like to walk for groceries etc not to two dollar stores

207.102.134.80 : Need more affordable housing & Senior's homes.

207.102.134.80 : No since real estte is really booming!

207.102.134.80 : Tabor Court

207.102.134.80 : But not many

207.102.134.80 : Need more ground level manuf. small home communities. Stacked lucry container villages with elevators. Property behind superstore.

207.102.134.80 : Probably not

207.102.134.80 : Since Funks closed, grocery stores are not close to the Clearbrook corridor.

207.102.134.80 : For me, but many seniors are retning - rental units are hard to find.

207.102.134.80 : If they can drive or have public access

70.69.195.226 : Tried to find a "decent" apartment

207.102.134.80 : Information from others.

207.102.134.80 : Too expensive few options. It is not possible to walk from home to stores, banks, library, social outlets, parks.

207.102.134.80 : They are close, but I don't know how affordable.

207.102.134.80 : I believe some independent living buildings are too expensive for low to mid income people, and not near services many condos are better.

207.102.134.80 : Too far to walk from senior homes.

207.102.134.80 : Have not looked - probably won't stay in Abbotsford when need to move.

207.102.134.80 : I think so

207.102.134.80 : There are many assisted living facilities in Abbotsford.

207.102.134.80 : Very limited if available

70.69.195.226 : I can walk or take a bus to anywhere I want.

207.102.134.80 : Need more lower priced accommodations

207.102.134.80 : I think so!

207.102.134.80 : In some areas a corner store would be helpful - too far to major grocery stores.

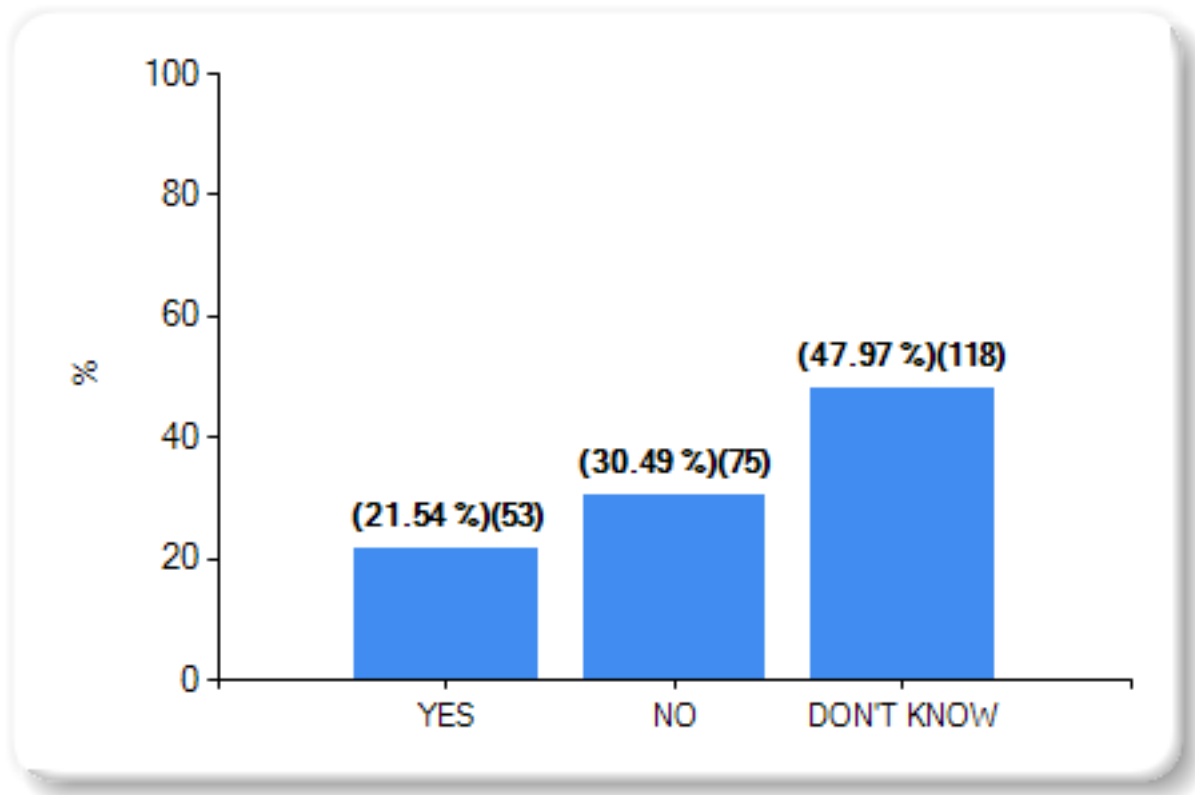
207.102.134.80 : Little wait

207.102.134.80 : Not bad

Are home repair and in home services available, and within the price range of older adults?

Number of respondents : 246

Choice	Total	%
YES	53	21.54
NO	75	30.49
DON'T KNOW	118	47.97



Please explain:

Number of respondents : 53

207.102.59.253 : One doesn't know who is a legit repair person and who is not. There needs to be a vetting process to create a list that can be trusted.

70.78.107.201 : neglect on work to be done due to constant increase in labour and supplies

154.5.238.41 : while there are lots of services, non that as a pensioner can I afford, eg, plumber \$(90 call out pluscharge for 1 hour no matter what

23.16.81.26 : Home repair and home services are available but the price may be to high for some seniors.

23.16.83.103 : Depends on their income.

154.5.238.169 : try finding someone to do small odd jobs?

70.78.113.14 : it takes a bit of digging to find these services , but agencies like Community Services are very helpful

96.48.4.202 : Note co-ops, housing societies, house sharing

207.102.134.80 : Hard to judge people's budgets, I am sure there are people who cannot afford things, while others have no problem paying.

207.102.134.80 : Often too expensive

207.102.134.80 : People on a fixed income cannot afford even the most basic home repair or in home services.

207.102.134.80 : Older adults have different sources of income and wealth.

108.180.173.123 : never know whom we could call and when we do, prices are often much more than our budget allows.

73.42.232.104 : Affordable is subjective

70.69.201.53 : But it's hard to know who to trust, who is reliable, who is safe.

66.162.162.10 : Few services and none that are free

108.180.173.117 : Repair & maintenance contractors do not like to do small jobs, therefor echarge too much.

96.53.68.234 : When we can't afford home repairs and upkeep then it's time for us to move to assisted living.

108.180.173.96 : I have been trying to find a residential inspector who works for the city. I am told there are only private contractors available to inspect apartments. The rate is too high for a pensioner.

204.174.98.156 : They do initial work then delay coming back. Need a system like some cities where Seniors call call for certified repairman

96.48.19.11 : Yes, but it probably depends on the 'price range'

64.180.169.174 : My hubby does ours

108.62.18.189 : very exspensive in lower mainland.Some volenteers should be a topic as some like to help other people

75.157.22.226 : Haven't found any in my price rage--

207.102.134.80 : Very Expensive

207.102.134.80 : A single older female knowing little about repairs, is at a very distinct disadvantage in regards to cost.

207.102.134.80 : No, try finding someone to clean your gutters -- older folks without much money can't afford this luxury.

207.102.134.80 : Not for people with limited resources

207.102.134.80 : Encourage more retired professionsals to list their services in one pamphlet available at city hall.

207.102.134.80 : Prices are rising rapidly

207.102.134.80 : It's crazy that there isn't a senior handyman that is affordable.

207.102.134.80 : Not always

207.102.134.80 : Probably not unless the adult is financially well off.

207.102.134.80 : Information for these services could be more visable

207.102.134.80 : Some older adults with very restricted means would find home repairs & services very expensive.

70.69.195.226 : Expensive

207.102.134.80 : Again - only from info from others.

207.102.134.80 : Absolutely not. These services are next to impossible for seniors to access due to lower incomes/pensions.

70.69.195.226 : Haven't had to access in home services.

207.102.134.80 : I have a comfortable income so I'm ok but it might be hard for many.

207.102.134.80 : Unsure as not to well advertised for those on low to mid income.

207.102.134.80 : Too expensive - re pensioners

207.102.134.80 : Would like to be able to have help with simple household jobs e.g. changing light bulbs.

207.102.134.80 : Not always

207.102.134.80 : Not easy with limited income

207.102.134.80 : Many accosiated complain that repair and home services are too expensive.

207.102.134.80 : Limited - living on a fixed income often means these services often are out of reach.

70.69.195.226 : I'm in a home for brain injury survivors and all my basic needs are taken care of.

207.102.134.80 : Charge too much for small jobs takes only 15 minutes but you pay for 1 hour wrong.

207.102.134.80 : Probably

207.102.134.80 : Difficult to know who is reliable & honest often call companies outside of abbotsford.

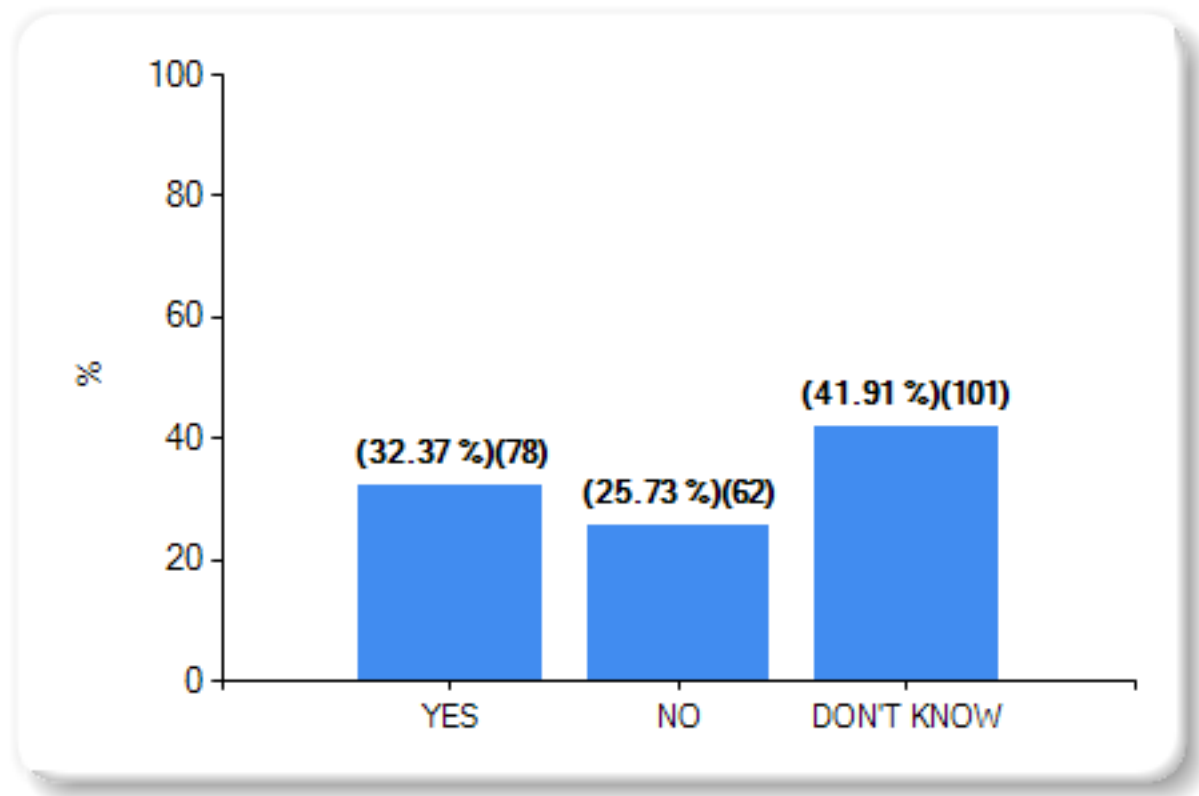
207.102.134.80 : Live in condo

207.102.134.80 : Costs are too high

Are there housing choices to support people as their need change as they grow older?

Number of respondents : 241

Choice	Total	%
YES	78	32.37
NO	62	25.73
DON'T KNOW	101	41.91



Please explain:

Number of respondents : 65

207.102.59.253 : There isn't enough choice/variety to appeal to all tastes and budgets.

205.250.105.240 : When looking for a friend found that there was such a long waiting list for independant living .

154.5.236.184 : Even though, waiting lists are often too long

70.69.202.160 : -----if you have sufficient funds----

70.69.195.226 : Have not tried these services quite yet for my parents

70.78.113.14 : Not sure what's meant here

96.48.4.202 : Not enough if people are low income and independent

64.180.164.141 : There are choices but not a lot of availability

207.102.134.80 : I will say yes, but I have no direct experience in seniors homes.

207.194.65.82 : Not enough newer rancher style homes & townhomes (houses without stairs that are not condos)

207.102.134.80 : Not in the current real estate market, renters are being evicted so profits can be made selling.

207.102.134.80 : Like to have the choice to stay closer with adults childrens (in the same Building), but have a separate entry/ space for each other.

184.68.165.254 : There are some, but they are limited and very costly

207.102.134.80 : Low income choices remain few.

207.102.134.80 : Never looked.

108.180.173.123 : need more info on that.

108.180.34.111 : There are limited choices - there needs to be more as our population is aging.

108.172.8.19 : we need a retirement village

70.69.201.53 : The waiting lists for some places are long.

66.162.162.10 : The in between self care and seniors home is limited

70.78.120.63 : Not for those with lower incomes

108.180.173.117 : There are too few assisted type living accomodations.

70.78.111.123 : Not so much for people with pets

108.180.173.96 : Disability housing for visually impaired? Perhaps you could build this.

204.174.98.156 : Housing choices are based on Seniors of yore . . . todays choices are too small

154.20.109.250 : no vacancy or they don't take pets.

96.48.12.10 : The wait lists are too long, prices way too high, and too severe restrictions getting into the right level of care.

108.172.143.76 : Not enough care facilities already. What about our new seniors with health issues?

198.162.99.23 : But what a tangled system that is difficult for the elderly to navigate and the time it takes for family help to navigate the systems is onerous.

154.20.111.27 : Other than Menno Home there isnt much, I have been looking

205.250.113.53 : Not enough spaces. Waiting list really long

75.157.22.226 : not many but developers are working on this

207.102.134.80 : More assistance to support "at home" wishes should be available.

207.102.134.80 : See no 12

207.102.134.80 : Not enough

207.102.134.80 : Somewhat

207.102.134.80 : Seniors

207.102.134.80 : Not enough places

207.102.134.80 : no - don't know see #12

207.102.134.80 : But need more assisted living

207.102.134.80 : Haven't experienced this

207.102.134.80 : But they must be more easily accessible

207.102.134.80 : Assisted living at affordable prices.

207.102.134.80 : Not enough for this aging population.

207.102.134.80 : I feel more affordable seniors housing

207.102.134.80 : Not enough

70.69.195.226 : Bought a condo which I did not want (no rental with laundry in suite)

207.102.134.80 : I think so, but not enough housing choices.

70.69.195.226 : Long waiting times.

207.102.134.80 : No, other than moving in with a relative.

207.102.134.80 : Limited

207.102.134.80 : I have not investigated. I think Abbotsford needs a great many more of various "levels of care" as the population is aging.

207.102.134.80 : I think so, don't have need yet.

207.102.134.80 : But need more, as wait is too long

207.102.134.80 : My husbands in a home.

207.102.134.80 : However Fraser Health encourages people to be nursed at home, instead of longterm care.

207.102.134.80 : Again, financial means dependent those with financial means "yes" - limited/fixed \$ not so much

207.102.134.80 : Not enough too long waiting time.

207.102.134.80 : Long waiting list

207.102.134.80 : I moved into Garden Park Tower but not all seniors could afford it.

207.102.134.80 : Life lease option on interesting & valuable alternative

207.102.134.80 : Sometimes there is very limited space available & not the kind one would choose.

207.102.134.80 : More in home services needed.

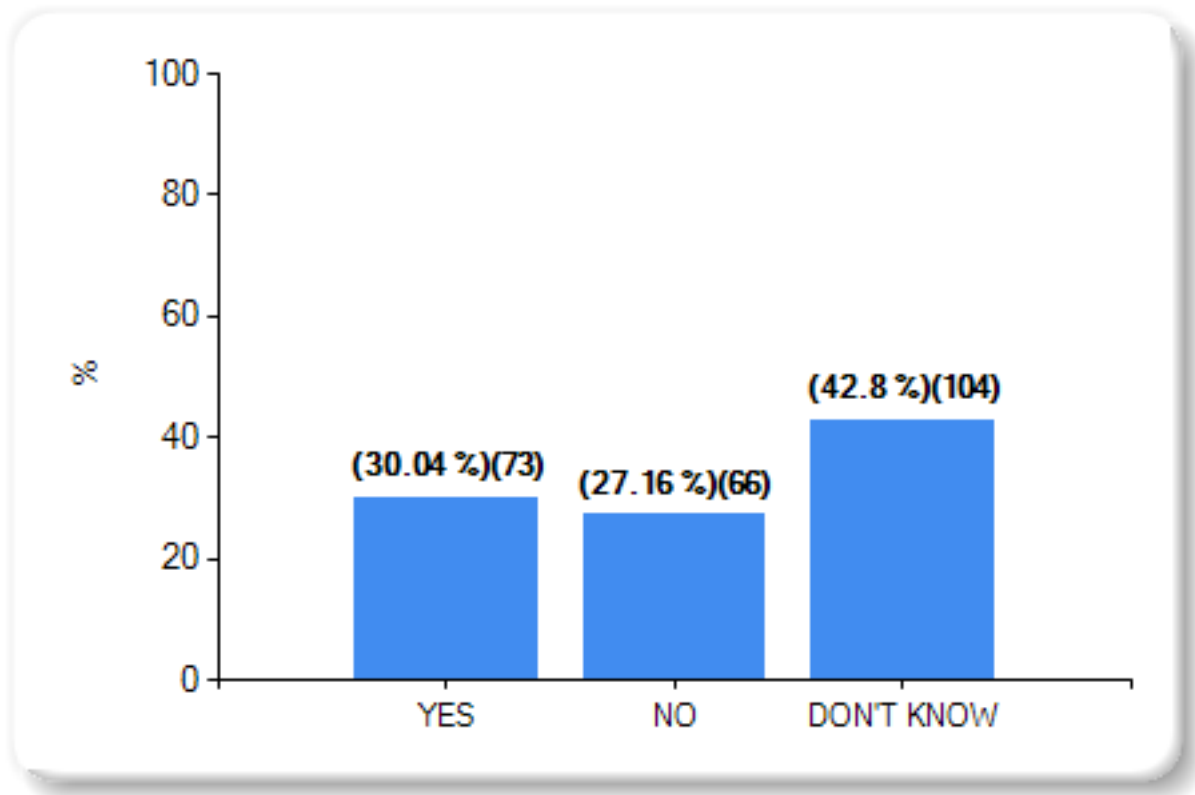
207.102.134.80 : With a wait list.

207.102.134.80 : But, waiting lists are much to long

Is information about how housing needs can change with age easy to obtain? (for ex. information about assisted living & supportive housing)?

Number of respondents : 243

Choice	Total	%
YES	73	30.04
NO	66	27.16
DON'T KNOW	104	42.80



Please explain:

Number of respondents : 48

24.114.43.149 : Look on internet

70.69.202.160 : The health and housing system is difficult to negotiate, esp. for older people with English as a second language and those seniors who did not have the chance for further education

70.78.106.108 : Haven't tried to access any services in the category.

23.16.83.103 : IF you know where to look. I've learned some of this info through Parkinson's Support Group.

154.5.238.169 : if you know where to look - otherwise no

70.78.113.14 : The information is easy to obtain, but often confusing and occasionally inaccurate. There seems to be a lot of duplication (and much staff turnover) in the social services area. For example, what exactly is "social housing"? or "supportive housing"?

96.48.4.202 : These housing options are for those that need a level of care and can be costly. More in home support for those who own their home may be a better option

207.102.134.80 : Not that I have seen.

184.68.165.254 : unless you know somebody who works in the industry, negotiating the Health Authority system is not easy

207.102.134.80 : Never looked.

108.180.173.123 : need to find out where one can get such info.

108.180.34.111 : There is info on the internet but many elderly do not use the internet

108.172.8.19 : i haven't really looked

209.53.254.146 : I have not looked for it

70.78.120.63 : not that I know of

108.180.173.117 : Realtors do not care if their prospective client is not suitable for independent living.

108.180.173.96 : It's hit and miss when you call various organizations in Abbotsford. Receptions seem uneducated. The govt has Community Services on their list for having a Disability Advocate available to speak with. The receptionist then consistently transfers the query to a legal advocate. The legal advocate is rude and is seemingly offended that she received a call for disability. ?? Please address this. I've advised the govt of the problem.

96.48.12.10 : The info is there, but that's about it.

198.162.99.23 : There is lots of information, but no clear step by step process and you get handed from person to person, agency to agency.

64.180.169.174 : we had a hard time finding info when my MIL had to be placed. She is in Menno Hospital sharing a room with a Dementia patient that wakes her up at 3 am and gets into her things and gets upset with her when she doesn't see her delusions My Mil needs to be in a room by herself but all we get is the runaround. same for the room for the family meeting on Sunday. sheesh

108.62.18.189 : Took me years to get answers from Fraser health moving my brother from Vitoria and they were bloody rude.I have emails to back that up

75.157.22.226 : If you go to the Assited Living comp;ex and make an appointment--rarely is `walk in`info available

207.102.134.80 : One has to search for information.

207.102.134.80 : Visits to friends in care residences provide greater insights into how resident needs are met - often lovely settings but poor individual attention to needs.

207.102.134.80 : Yes, it's availabel if one knows where to look. But most older adults don't want to take the time to find where to look. More places besides social services and dr's offices are needed.

207.102.134.80 : see #12

207.102.134.80 : Older adults find it hard.

207.102.134.80 : as above

207.102.134.80 : Wellness forums like this is good.

70.69.195.226 : Not sure where to go for this info.

207.102.134.80 : Suggestion to place information in Abbotsford Library and Community services organization.

207.102.134.80 : Same as above.

70.69.195.226 : Information is easy - availability is uncertain.

207.102.134.80 : It is difficult to know where to look, who to call. Wait lists are too long.

70.69.195.226 : Would enjoy some seminars on the differences of assisted living & supportive houses available.

207.102.134.80 : I haven't tried. For some of my older friends they are often on waiting lists for a long time.

207.102.134.80 : Likely but continuous info located in various places, and in various orms is ongoing.

207.102.134.80 : i think it should be easier to access

207.102.134.80 : I do not grant access is not clearly explained on TV ads.

207.102.134.80 : Not there yet.

207.102.134.80 : Wheelchair accessible is rare. wondered if new apartment (rentals) could have at least handicap suite available.

207.102.134.80 : If you are in the Fraser Health system and have a case manager.

207.102.134.80 : A lot of info & services need to be found online - still a large % of senior seniors do not use this technology which makes life challenging.

207.102.134.80 : Should be an easier way to get information quick answer not always call back.

207.102.134.80 : Have not inquired

207.102.134.80 : My daughter had to take me see that type of housing.

207.102.134.80 : Only via FHA needs wider instituional & civil society egagement & alignment

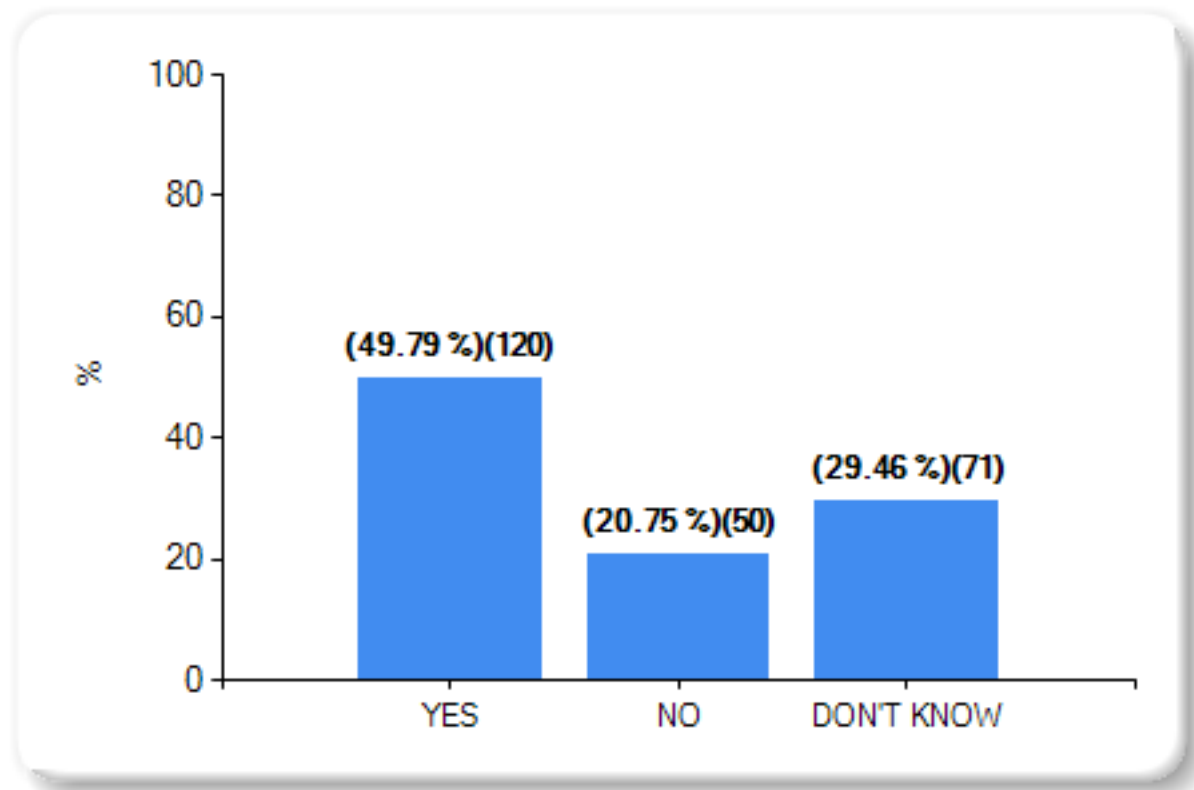
207.102.134.80 : There are seminars we can attend to obtain information.

Social Participation (16-18)

Is it easy for people of all ages to be social and keep connected to others in Abbotsford?

Number of respondents : 241

Choice	Total	%
YES	120	49.79
NO	50	20.75
DON'T KNOW	71	29.46



Please explain:

Number of respondents : 71

207.102.59.253 : If one doesn't belong to a church, there aren't places to meet with people and socialize.

205.250.105.240 : The only thing I am aware of is the rec. centre for seniors.

154.5.236.184 : I believe Abbotsford is lacking variety

24.114.26.128 : There is a large pop of people from India that don't seem to mix well with white people and don't speak much english

70.69.202.160 : This is a hard place to break into. Saddest comment I heard was, "Not even the churches want us!,,,said at Newcomers

108.180.33.27 : Community Centre, Abby Social Club

96.48.18.44 : Plenty of events. Can be better if helping people to communicate with each other.

70.69.202.119 : I'm newer here.

23.16.81.26 : If a person has been in a community setting, say a church group or a organization of some kind, yes it is possible to stay connected.

70.69.196.3 : As I have recently settled in this community I am looking for groups to meet with have discussions with and fun and friends.

23.16.83.103 : If they want to be socially active.

70.69.195.226 : Will try the Welcome Wagon to see what is available for seniors when moved into new home

70.78.113.14 : It's easy enough for people with few financial worries, but it must be very difficult for others. Social interaction is not cheap!

96.48.4.202 : The city senior programs at arc have been chopped and hacked by administration, especially the senior bus tour. Many seniors are looking at Chilliwack and Langley.

64.180.164.141 : People just need to know how to connect with what is available.

207.102.134.80 : Many clubs, churches and Rec centres.

207.102.134.80 : Odd question. It's easy, yet thousands of old people remain isolated in homes with no connection to the community. The community would benefit by connecting with these older folks on a regular basis. Needless to say it would be a huge benefit for the elders in our community.

207.102.134.80 : Never tried.

108.180.173.123 : there are numerous clubs, churches etc. that one can join, one just needs to find out where they are.

108.180.34.111 : Public transit is a challenge for the elderly.

108.172.8.19 : facebook pages like Abbotsford needs to know

108.180.175.235 : no way to travel safely at night

70.78.120.63 : As a single parent of a special needs Adult Child, isolation is prevalent, a community centre that this community could connect with those in similar journeys would help break down this barrier.

96.53.68.234 : The public transportation system is a huge impediment to being social and staying connected

70.78.122.182 : unless you belong to a church yes but there are few adult social venues to meet similar aged adults

70.78.111.123 : Not unless you go to church

108.180.173.96 : Seniors are typically shut ins. They have many challenges that preclude them from being social. the city could support this demographic by creating social events at various locations across the city; e.g., one per week in kne of four locations stretched out from east to west.

96.48.12.10 : There is a lot of isolation.

96.48.19.11 : Yes but for limitations of transport

198.162.99.23 : But they often need a lot of encouragement.

154.20.111.27 : Other than the Legion, there isnt much here, if there is I dont see any advertising

64.180.169.174 : If you want to be

75.157.22.226 : not if they are n ot on `face book` --not if they don`t have transportation or a computer or if they do not know how to use a computer

207.102.134.80 : Reliance on texting, Emails etc. does not promote personal contact.

207.102.134.80 : Not for all ages, but is getting better with the WHAT'S ON magazine

207.102.134.80 : Rec - centre, church

207.102.134.80 : This is why I came today

207.102.134.80 : If they know English, no encouragement of other languages. integration not ghettoing

207.102.134.80 : For me yes, but we are trying three health aging friendly visitors programs

207.102.134.80 : Could be better. NO PARKING

207.102.134.80 : We really need to make sure our seniors/families have MORE options & more social connection.

207.102.134.80 : It is if one is connected in the community i.e. a church family

207.102.134.80 : Yes, if they are interested in what is available.

207.102.134.80 : Church - Seniors Groups

207.102.134.80 : Belonging to a church is best!

207.102.134.80 : If they are mobile.

207.102.134.80 : If the will to do so is there.

70.69.195.226 : You have to take the initiative.

70.69.195.226 : Social contact in my condo building and church only

207.102.134.80 : Religion in Abbotsford is one big barrier especially between Males & Females or age group.

207.102.134.80 : depends largely on the individual

207.102.134.80 : Learning Plus is good, but too expensive. Recreation drop in fees are too expensive. Not many options

70.69.195.226 : Always lots going on to be involved.

207.102.134.80 : It depends on the individual - e.g. do they go to a church? Do they know about activities at comm. services, Sr. Centres etc?

207.102.134.80 : For some yes - but I find that people that are not connected to churches or specific organizations have difficulty finding social group activities.

207.102.134.80 : Maybe, some need drivers others medically

207.102.134.80 : yes if you are socially inclined

70.69.195.226 : Learning Plus is great for meeting people

207.102.134.80 : Depends e.g. if attend church regularly

207.102.134.80 : I think so

207.102.134.80 : Hard to get to places.

207.102.134.80 : If you are mobile and also attend church.

207.102.134.80 : Fairly - again \$ can be a factor

70.69.195.226 : I go to the Abbotsford learning plus group and brain injury group which works well for me.

207.102.134.80 : Would need someone to take you. Not everyone could afford that type of activities.

207.102.134.80 : Most events are evenings - more events could be planned afternoon & evening.

207.102.134.80 : If port off church if outside church

207.102.134.80 : You have to be willing to go to social functions on coffee shops.

207.102.134.80 : The building we live in promotes meaningful connections through weekly & seasonal events.

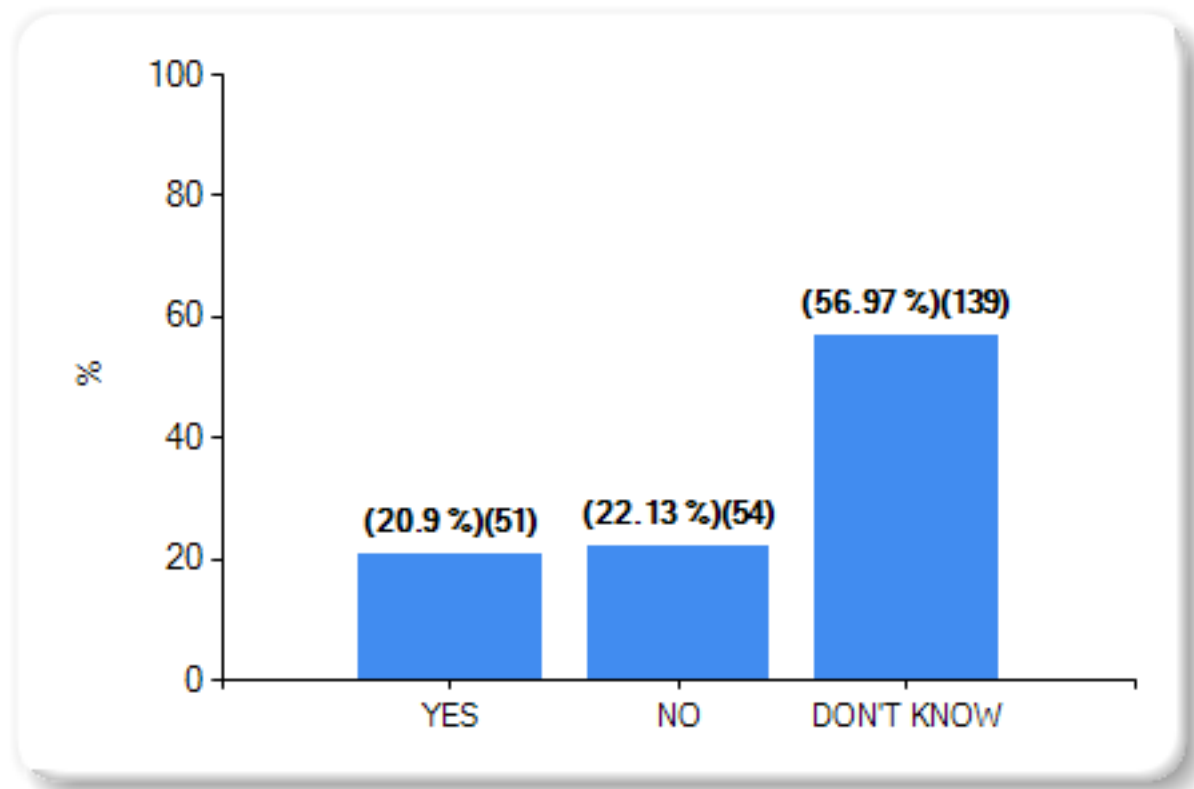
70.69.195.226 : Senior's assn. & church provide many ways if staying connected.

207.102.134.80 : At church in condo

Do you feel that events for seniors are easy for people with backgrounds from other countries to attend also?

Number of respondents : 244

Choice	Total	%
YES	51	20.90
NO	54	22.13
DON'T KNOW	139	56.97



Please explain:

Number of respondents : 40

70.69.202.160 : Most my activities are within my own culture

96.48.18.44 : Can be better if helping people to communicate with each other.

154.5.238.41 : I would love to learn a lot about the East Indian Community as well as from our New Serian residents, language is holding them and us back

23.16.83.103 : Some are only available in English.

70.78.113.14 : I don't think there's any way to make it easy. The first few generations tend to stick pretty close to home. But you have to keep trying' Sooner or later their kids will reach out.

96.48.4.202 : The challenge is to get people out of their home. All people are accepted in groups I belong to.

96.48.19.91 : Language can be a problem

64.180.164.141 : I am sure language is a barrier.

154.20.109.160 : could always be enhanced, but I hear good things from those who are actively engaged.

207.102.134.80 : Various cultures within the City seems to remain in their own people groups

207.102.134.80 : I'm not from another country.

70.78.111.123 : Seems to be segregated, a lot of cliques

198.162.99.23 : What do you mean by easy? Can they open the door? Do they feel welcome/comfortable?

64.180.169.174 : It seems like we all go to events that are in our own ethnic backgrounds

108.62.18.189 : Indo Canadian only

75.157.22.226 : events are mostly for people from south asia it seems to me--they are taking over

207.102.134.80 : No, the ads in the papers and magazine give too sparse details.

207.102.134.80 : yes - don't know

207.102.134.80 : Somewhat

207.102.134.80 : Lack of interpretive services

207.102.134.80 : Scoial sphere - don't mix often people from other countries stain in own

207.102.134.80 : If they know the english language

207.102.134.80 : We need to have more language help

207.102.134.80 : It must not be as the community seems to be compartmently seperated - indocanadians have their own involmentes i.e. exhibition ground events, would be good to combine events

207.102.134.80 : Probably not at first, and it likely depends on the culture.

207.102.134.80 : What type of events?

207.102.134.80 : Language barrier for others

207.102.134.80 : If they speak english or punjabi.

207.102.134.80 : Not as easy as it should be

70.69.195.226 : Keep going to multi-culturual events.

207.102.134.80 : English language is the barrir plus lack of mutual understanding of generally accepted cultures and customs. Adult education is inadequate.

207.102.134.80 : depends largely on the individual

207.102.134.80 : May need help with translation. People should reach out to them, and be more inclusive and welcoming.

207.102.134.80 : Possibly not, community services is helpful. Also religious communities.

207.102.134.80 : They would have to speak English

207.102.134.80 : Exercise for seniors in for all

207.102.134.80 : We have many different/diverse events - however they are meant to be inclusive, reality often support seperateness as primarily culture focues.

70.69.195.226 : I think the groups I attend and join are easy and safe to join.

207.102.134.80 : It's their choice - if they want to integrate tehy should learn English & speak it.

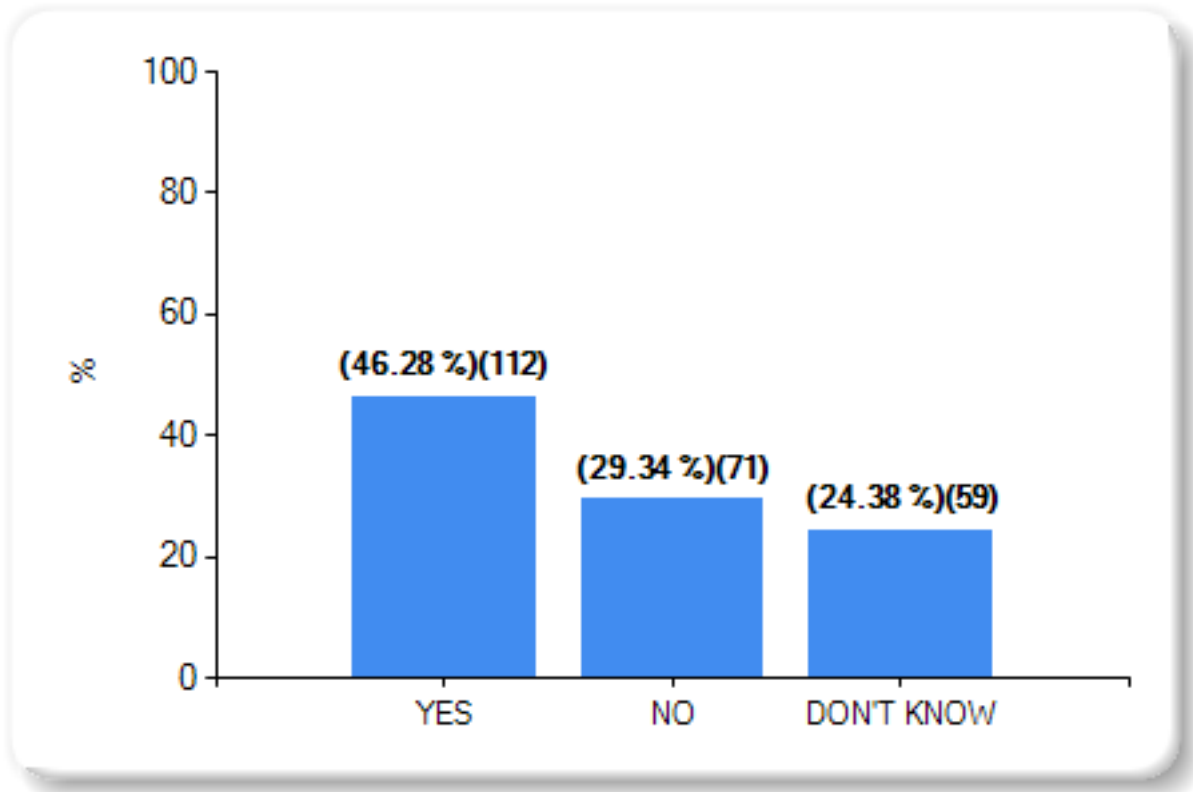
207.102.134.80 : Appears to be silo-ing & few ways to facilitate cross cultural connections for seniors.

Is there good information about things to do in Abbotsford, including how to get there and information about the place it will be held?

Number of respondents : 242

Choice	Total	%
YES	112	46.28
NO	71	29.34

DON'T KNOW	59	24.38
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Please explain:

Number of respondents : 49

207.102.59.253 : Not really and as stated before there isn't enough variety of things to do which is why I'm moving to Victoria when I retire. I find Victoria an interesting and vibrant City with a fabulous variety of opportunities to be entertained, learn and socialize (I'm 60 at present).

205.250.105.240 : The information is there, the activities are lacking

108.180.33.27 : Local paper, Parks & Rec brochures, individual club brochures

70.69.202.119 : If you are internet savvy or visit places with public info. boards I assume.

70.78.106.108 : Once you have learned where to look for it

173.180.166.145 : abbotsford recreation magazine sent in mail.

70.69.195.226 : Would prefer a map with current business or structures for them to locate easily from the home

154.5.238.169 : addresses are often left out of advertising

96.48.4.202 : If you know where to look, information is everywhere. Unfortunately, many people do not take advantage of it

207.102.134.80 : Yes, but people have to look in the newspaper, or internet or signage.

184.68.165.254 : If you are able to look online, there is a wealth of info

207.102.134.80 : More comprehensive information about various event could be available online, on one website, for old and young

207.102.134.80 : Each event using different methods of advertising, containing different details. Is everything advertised in the paper or on the Internet?

108.180.173.123 : this is lacking and needs to be explored some more.

108.180.175.235 : and the city should have Marquees on their buildings

96.53.68.234 : Everything seems to be on the internet

172.218.31.103 : We have to go digging for it

108.180.173.96 : Print more information in the newspaper to include addresses and contact number of the office running the event.

154.20.111.27 : Not for seniors

64.180.169.174 : I haven't seen any

205.250.106.128 : The newspaper is helpful, but you have to read carefully to catch events and then there is usually little notice.

108.62.18.189 : hard to find locally in paper and web sites a must to view all activities

75.157.22.226 : usually in the Abbotsford News--but how many people get that paper or read it Radios & TV give a bit-

207.102.134.80 : But sometimes too expensive for most senior's

207.102.134.80 : Very often no directions are given or no phone number for an inquiry. Abbotsford and Mission newspapers should exchange information on community events.

207.102.134.80 : No, more advertising and details are needed

207.102.134.80 : Not much

207.102.134.80 : Language is a barrier

207.102.134.80 : More parking

207.102.134.80 : PARKING

207.102.134.80 : Usually seen in paper - there must be more?!

207.102.134.80 : Unless a church, not enough information

70.69.195.226 : You have to read the local papers.

70.69.195.226 : Often "ads" do nto have an address - what a wast of money (no phone # - st. address etc.)

207.102.134.80 : Hardly get to know it until it's over.

207.102.134.80 : depends largely on the individual

70.69.195.226 : Genreally good.

207.102.134.80 : No informaiton whatsoever about how to get there. Pick up services for seniors would be great.

70.69.195.226 : Newspaper ads are usually good.

207.102.134.80 : Probably not.

207.102.134.80 : Somewhat, evening transport or a bus is not for my by myself. Maybe a "group" type bus could be organized & arranged.

207.102.134.80 : Booklet

207.102.134.80 : If you don't have a computer you are stuck as everything is online now.

70.69.195.226 : Is one has ambition to look for it.

207.102.134.80 : If you do not have a computer and do not read the local paper information is limited.

207.102.134.80 : Decent could be improved

207.102.134.80 : Event are usually well advertised

207.102.134.80 : Generally

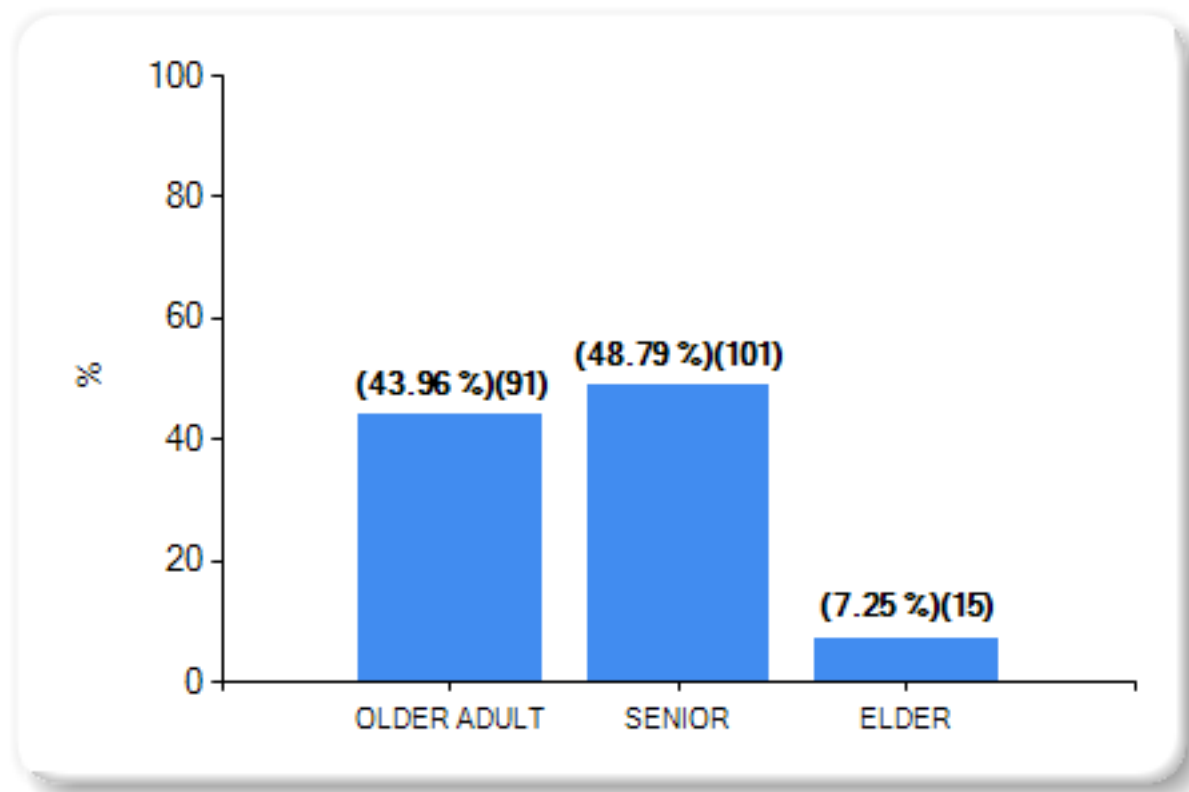
207.102.134.80 : Not involved at present

Respect and Social Inclusion (19-20)

How would you prefer your age group to be referred as?

Number of respondents : 207

Choice	Total	%
OLDER ADULT	91	43.96
SENIOR	101	48.79
ELDER	15	7.25



Other:

Number of respondents : 52

207.102.59.253 : None of the above - they are all very negative in feeling.

75.157.23.38 : no preference

96.48.14.95 : All are respectful enough.

70.69.202.160 : I don't care

99.199.161.42 : not a senior

64.141.84.52 : ? don't care

70.78.131.14 : any of the above

70.78.113.14 : I prefer to be referred to as "an Abbotsford resident" I don't think my age is the most important thing about me.

96.48.4.202 : I don't care!!

207.102.134.80 : Pre-Senior
207.102.134.80 : Neither. They all sound old.
184.68.165.254 : at 65 you're a senior; makes it simple
207.102.134.80 : If this question is meant for 45 and over, then this is written by a teenager. Don't consider 45 older
207.102.134.80 : I'm not that old yet (in my 50's). Don't think I'm comfortable with any of these.
207.102.134.80 : I'm 46 years old! I don't think I qualify for a label yet. Ask me in 20 years when I'm old and cranky.
108.180.173.123 : actually either senior or elder would be appropriate.
108.180.34.111 : age 56, not yet a senior.
70.78.115.140 : 45 is adult, that's it
96.48.188.89 : Leonard
69.172.177.49 : Adult
96.48.19.72 : Doesn't matter to me
96.53.68.234 : no preference
108.180.173.96 : 50+
2001:569:7091:3200:3415:56a4:2749:a096 : You asked 45 and older to participate. I am totally not a senior
64.180.165.183 : I don't understand why we need to make this community accessible to a demography we already cater to.
96.48.19.11 : Senior - but don't misspell it as 'senile'
207.102.134.80 : or "mature"
207.102.134.80 : Older Adult/Senior
207.102.134.80 : Older Adult/Senior
207.102.134.80 : Older is the best of the 3 options since many in their early old age would not like to be called senior or elder
207.102.134.80 : People
207.102.134.80 : senior - elder
207.102.134.80 : Health Care Worker
207.102.134.80 : Who cares?!
207.102.134.80 : other
207.102.134.80 : Less Young
207.102.134.80 : Older Adult or Senior
207.102.134.80 : Older Adult - Senior
207.102.134.80 : Adult
207.102.134.80 : Any of the above
70.69.195.226 : Age informed
70.69.195.226 : 90
207.102.134.80 : Pro-Active Senior
70.69.195.226 : Mature Adult.
207.102.134.80 : Does it have to have a title.
207.102.134.80 : 45+ or 50+
207.102.134.80 : Any

207.102.134.80 : Older Adult - Senior

207.102.134.80 : 43

207.102.134.80 : Older Adult, Senior, Elder or Zoomers - all apply in different circumstances

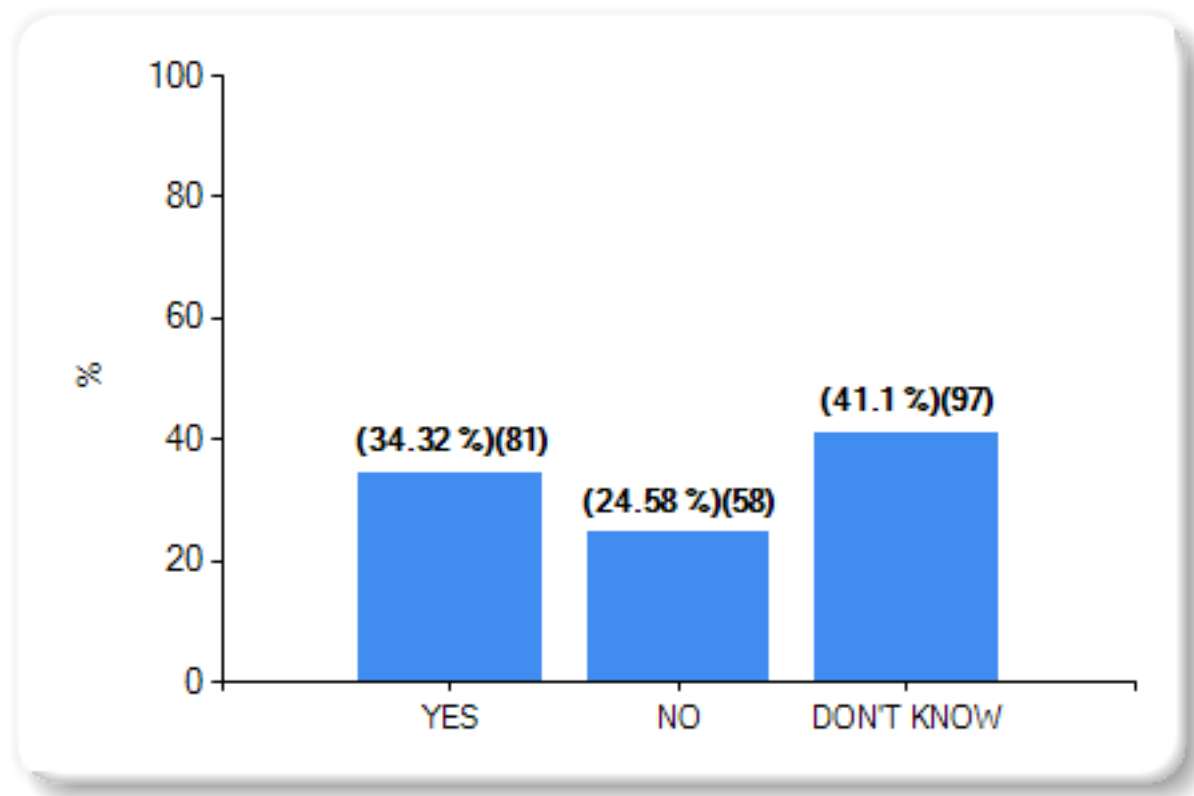
207.102.134.80 : Older Adult - Senior It doesn't really matter.

207.102.134.80 : Junior Seniors and Senior Seniors

Are older adults recognized in Abbotsford for their past and present contributions?

Number of respondents : 236

Choice	Total	%
YES	81	34.32
NO	58	24.58
DON'T KNOW	97	41.10



Please explain:

Number of respondents : 47

154.5.236.184 : Not enough

96.48.18.44 : I didn't see much effort that the city made in respect of this.

64.141.84.52 : old guys rule. would be nice to see older women included in that, and I think we will increasingly see women in there as society ages.

23.16.81.105 : yes and no, depending of the ethic groups and other relationships such as faith groups

154.5.238.41 : I do know that Abbotsford has a very high volunteer community, and is seldom acknowledged

publicly

23.16.81.26 : The organization where I volunteer has a appreciation dinner for us.

64.180.164.141 : Is there a forum for that to happen?

154.20.109.160 : Jack Robertson, George Ferguson, Spud Murphy, Dave Kandal, Gerry Swan and more

207.102.134.80 : Some are recognized, but more is always welcome.

207.102.134.80 : Rare

207.102.134.80 : See question 16

207.102.134.80 : Don't pay attention.

108.180.173.123 : I'd say sometimes, but maybe not enough.

108.172.8.19 : not really

70.69.201.53 : Not enough. And when they're visible in the community, we need to make sure they're respected by all.

66.162.162.10 : Well known may be, others are not

96.53.68.234 : I rarely see examples of our elders being honoured for the contributions and their successes.

108.180.173.96 : I am consistently treated like a criminal when I am dealing with professional health care staff.

Why are people so rude??

64.180.165.183 : That's aaall we do.

96.48.12.10 : Yes and no.

198.162.99.23 : Not enough. Caregivers would benefit from having a person's life history, but they do not have the time to interact with their clients.

75.157.22.226 : some are--people who hve done great works `behind` th scenes are rarely acknowledge--but they are probabaly ok with that

207.102.134.80 : Not always, sometimes feel our opinions doesn't count

207.102.134.80 : I have not resided in Abbotsford for a long time.

207.102.134.80 : The Reach does a good job of recognising contributions of older adults.

207.102.134.80 : Not enough

207.102.134.80 : In the rec centre, it is appreciation day for volunteers

207.102.134.80 : Good mennonite support

207.102.134.80 : Not enough!

207.102.134.80 : But could be more

207.102.134.80 : Probably

207.102.134.80 : So many untold stories. Have a booth at forums to get these precious seniors to talk about their rich lives. That influence.

207.102.134.80 : Visibly ignored in some places.

70.69.195.226 : But oonly Abby residents for their pasts not older people who've recently moved here.

207.102.134.80 : Older adults are considered a nuisance, too slow and serving little purpose.

70.69.195.226 : Sometimes - hard to recognice all

207.102.134.80 : Again it depends on what organizations they belong to.

207.102.134.80 : The museum does this mostly.

70.69.195.226 : Too many volunteers and groups are ignored.

207.102.134.80 : In local press.

207.102.134.80 : Not always

207.102.134.80 : At time - not regularly

207.102.134.80 : Somewhat!

207.102.134.80 : The library, museum mennonite heritage building, occassionally articles in the Abbotsford News.

207.102.134.80 : Young people need to be taught manner's & respect - especially when using sidewalks or approach building we were taught to respect senior's & open doors for them.

207.102.134.80 : Partly

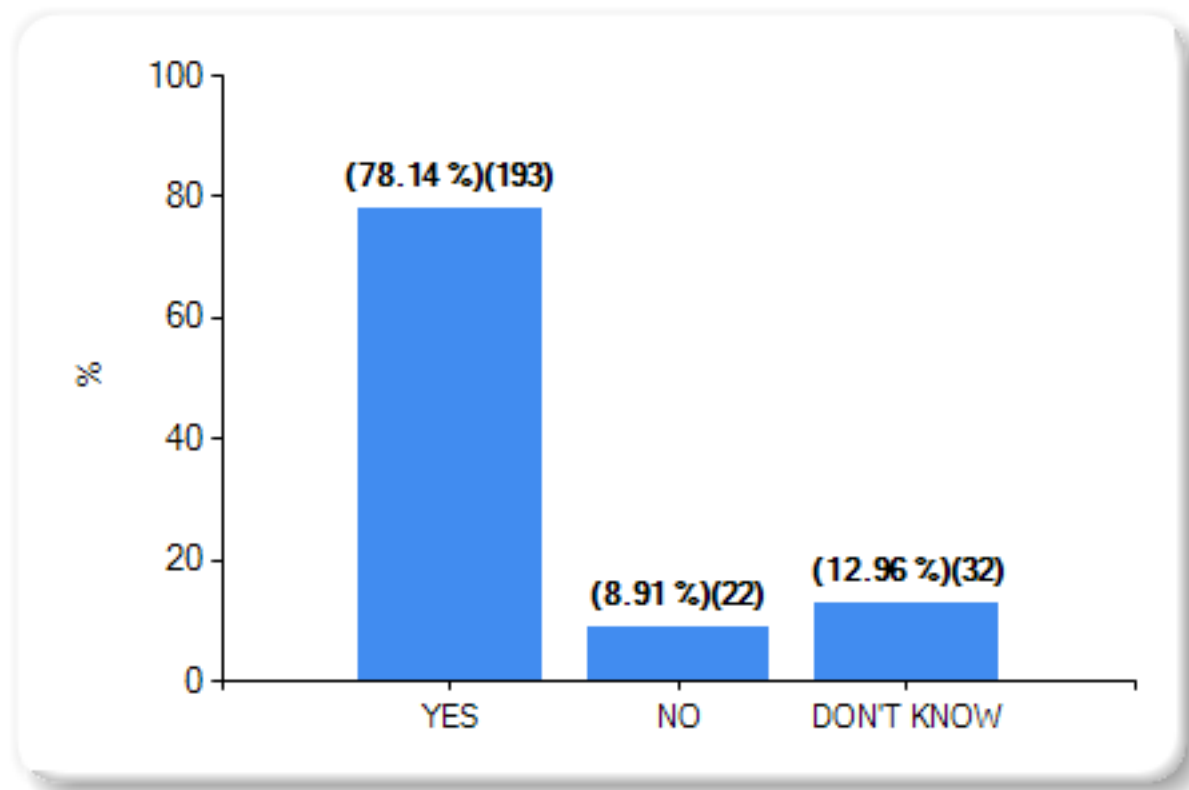
207.102.134.80 : not aware of

Civic Participation and Employment (21-22)

Do you feel that there are opportunities to volunteer or work if you choose to as an older adult?

Number of respondents : 247

Choice	Total	%
YES	193	78.14
NO	22	8.91
DON'T KNOW	32	12.96



Please explain:

Number of respondents : 38

205.250.105.240 : Food Bank, Hospital, Tourist Information Centre, not problem finding a place to volunteer

154.5.236.184 : Should be made more public

154.5.238.41 : volunteer yes, work not so much, that is more for the up and coming youth

23.16.81.26 : During the winter months, I volunteer up to three times a week.

70.69.196.3 : But it is something I would like some guidance to be steered toward.

142.35.198.2 : I am too busy still working to know.

207.102.134.80 : Each person, regardless of age, may or may not be able to work/volunteer. Each position has different requirements and different levels of availability.

209.53.254.146 : I have not looked

70.78.120.63 : Stable employment is hard to find in our community, causing one to commute to other communities.

108.180.173.96 : However, Internet-related application processes are a block for seniors.

96.48.19.11 : Many organizations are short of volunteers

64.180.169.174 : I'm retired and I volunteer now

108.62.18.189 : Even McDonalds won't hire elder people. Home depot yes but that's it

75.157.22.226 : peer= companion ship, :peer drivin g: Peer shopping: Hairdressing

207.102.134.80 : yes, there are plenty of opportunities, but are not used because none are advertised. e.g. how many people know they can volunteer at the Reach?

207.102.134.80 : New to Abbotsford - testing the waters

207.102.134.80 : I constantly volunteer

207.102.134.80 : Yes volunteer - No employment

207.102.134.80 : Senior services @ACS loves volunteers

207.102.134.80 : But more information would be helpful

70.69.195.226 : Probably - keeping up with my own needs keeps me busy.

207.102.134.80 : I just started a pro-active group after 6 years struggle to get rid of bullies in my building of 55+

70.69.195.226 : Especially for volunteering

207.102.134.80 : Older adults are not encouraged to work/and not informed of opportunities. Little or no information about this.

207.102.134.80 : But it helps if you have been involved before you become a senior.

207.102.134.80 : I volunteer at the hospital. "Work" (paid) opportunities on a small/short term basis is unknown to me.

207.102.134.80 : Limited

207.102.134.80 : Depends on personal interests & skills

207.102.134.80 : If you want to volunteer there are always things to do just google it.

207.102.134.80 : There are many opportunities to volunteer.

207.102.134.80 : Many organizations offer volunteer opps.

70.69.195.226 : I work at the MCC store once per week.

207.102.134.80 : Like Garden Park Tower, lots of opportunities to help.

207.102.134.80 : At Garden Park we have lots of opportunities.

207.102.134.80 : there are many options to volunteer.

207.102.134.80 : Perhaps during elections.

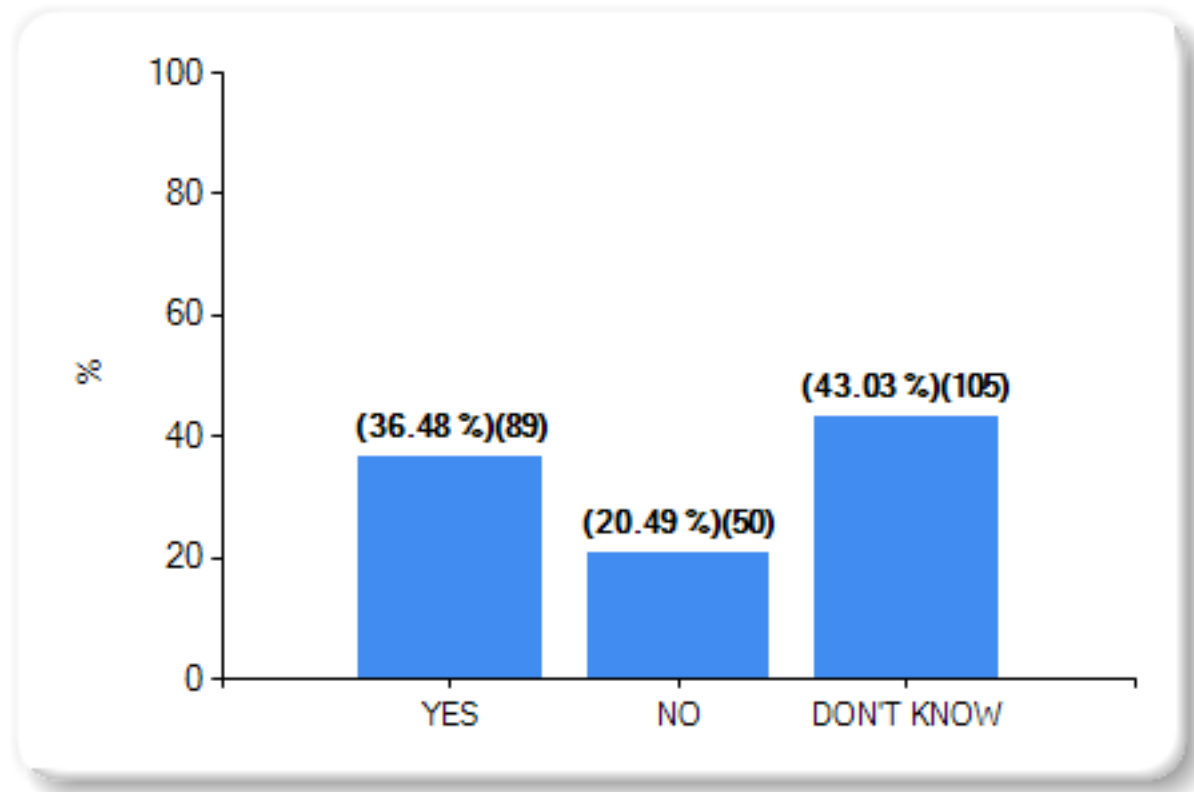
207.102.134.80 : Especially some churches

207.102.134.80 : In our building there has been opportunity given for people to share of their past experiences.

Do older people feel welcome to be a part of decision making bodies?

Number of respondents : 244

Choice	Total	%
YES	89	36.48
NO	50	20.49
DON'T KNOW	105	43.03



Please explain:

Number of respondents : 35

70.69.202.160 : ARC offered an opportunity and then failed to make contact

23.16.81.105 : by voting and by belonging to community groups

70.78.131.14 : Need to be properly and totally informed about the issues

70.78.113.14 : I have sometimes felt that "decision making bodies" give only lip service to input from retired people.
"Anything to keep the old codgers happy"

70.69.215.184 : This question is too general to answer

64.180.164.141 : Are people in senior living housing included or are they expected to have internet access or be mobile?

207.102.134.80 : If they choose to be, they can give their opinions to Council or their MP's or MLA's

207.102.134.80 : Do you see older people on decision making bodies, or advisory committees? Perhaps only those who make decisions for older people only.

207.102.134.80 : I don't feel that I've been excluded.

70.78.120.63 : I would love to be involved but would not know where to get connected.

108.180.173.96 : There is a very unfriendly attitude here among various organizations.

64.180.165.183 : it's run by older people.

108.172.143.76 : I have Parkinson's and am slow to speak public forums seem to be impatient.so I keep quiet

64.180.169.174 : Young people think we are stupid

75.157.22.226 : they all want to be included , after all our community and coun try is what it is today because of their good decsions

207.102.134.80 : yes, they are welcome after they attend the first meeting, but many are scared to go to their first meeting. until they get there and can judge their treatment.

207.102.134.80 : Yes at Tabor

207.102.134.80 : Somewhat

207.102.134.80 : Havn't tried yet

207.102.134.80 : Was asked to join such.

207.102.134.80 : Adult children + Drs seem to theing they are incapable

207.102.134.80 : We do in a family setting

207.102.134.80 : I do

70.69.195.226 : Not letting elders speak.

207.102.134.80 : Hearing loss is a big problem besides slowness where sometimes males are less tolerant.

207.102.134.80 : Older adults are rarely considered or asked their opinion.

207.102.134.80 : In my experience - yes Learning Plus is a good example.

207.102.134.80 : The health system is one area which I find in "need of suggestions!"

207.102.134.80 : As a senior in Canada, I feel we are invisible

70.69.195.226 : Not enough

207.102.134.80 : It's a youth society

207.102.134.80 : At the places I volunteer at and our Strata Corporate - YES

207.102.134.80 : often hear "why is it only the younger people who are heard or catered to"

207.102.134.80 : Not always e.g. city hall or FHA don't sonsult when making decisions with inparts on O.P.

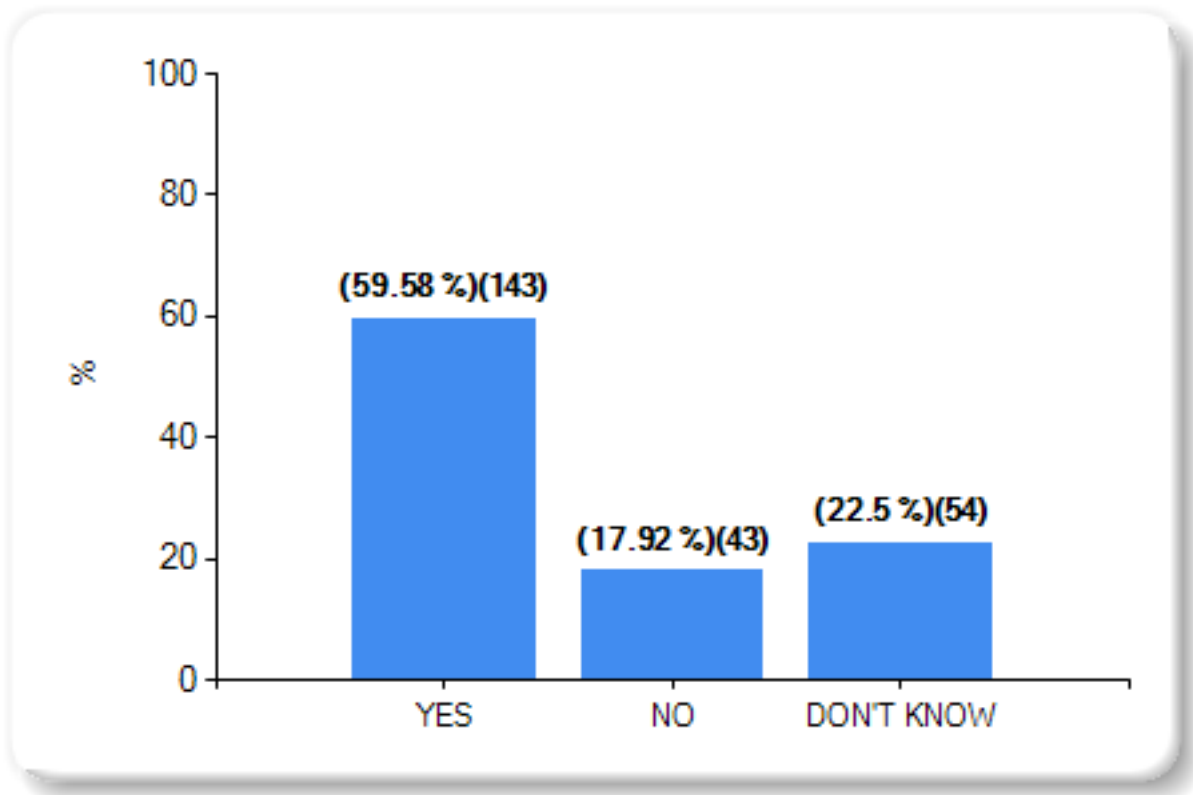
207.102.134.80 : because most of the people in our committees are seniors in our building or at church.

Communication & Information (23-24)

Are there easy ways to learn more about my community?

Number of respondents : 240

Choice	Total	%
YES	143	59.58
NO	43	17.92
DON'T KNOW	54	22.50



Please explain:

Number of respondents : 48

205.250.105.240 : Internet

70.69.202.160 : You really have to look for news and opportunities to learn more

96.48.18.44 : Websites, the museums, and local news paper

70.69.202.119 : Internet search I assume.

70.78.106.108 : The information is there, I'm not sure most know how to access it.

23.16.81.105 : via Learning Plus Society , Library, UFV

70.69.196.3 : No easy way. There are the community happenings listed in the newspaper Don't know of where else.

70.69.195.226 : Should use the local community news paper to update current or future events or change of bylaws etc.

154.5.238.169 : you either need a computer or have to go the library

70.78.113.14 : What's "easy"? You have to put some effort into finding things out.

96.48.4.202 : If you know where to look

207.102.134.80 : City Website

184.68.165.254 : internet

207.102.134.80 : Only by getting out into the community.

207.102.134.80 : Newspapers, websites

108.180.173.123 : there are pamphlets around but more exposure to what is available in our community would be great.

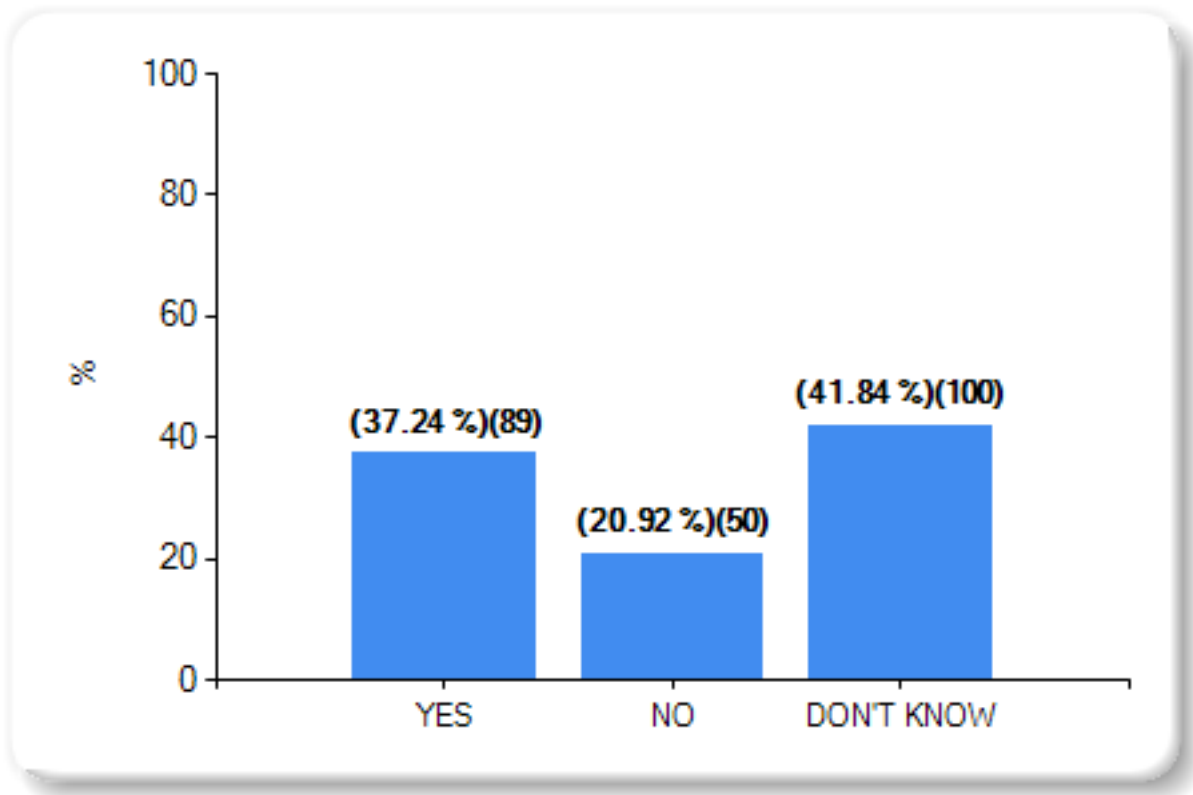
108.172.8.19 : facebook

209.53.254.146 : I would think so; community center, websites
 108.180.173.117 : Media & local groups of all sorts are utilized sufficiently.
 96.53.68.234 : The city does a good job with its webpage. Combine that with Tourism Abbotsford and the Chamber and social media and anything can be found
 96.48.19.11 : The City website is helpful because it is well maintained
 154.20.111.27 : Through local paper,
 75.157.22.226 : Abbotsford News-ééon line if a person whats to spend hours on the computer doing research
 207.102.134.80 : Rely mainly on published material.
 207.102.134.80 : Yes, if they go to the library or Reach
 207.102.134.80 : Community Services
 207.102.134.80 : Reading "the NEWS"
 207.102.134.80 : Lot's of pamphlets available in english please
 207.102.134.80 : City Hall, churches
 207.102.134.80 : Other than newspapers, radio or TV
 207.102.134.80 : Online. Senior's Org.
 207.102.134.80 : We just need to know where to look
 70.69.195.226 : Get active in community events.
 207.102.134.80 : Local newspaper; church; library.
 70.69.195.226 : Computer has lots of info & newspaper
 207.102.134.80 : Unsure - info at Rec-Centre is good; the newspaper is also
 207.102.134.80 : Something in the mail would be a good idea.
 70.69.195.226 : Internet.
 207.102.134.80 : In local press
 207.102.134.80 : Newspaper, radio
 207.102.134.80 : I have a computer, so I say "yes"
 207.102.134.80 : yes, if you use technology and/or are able to bet about the City - otherwise no.
 207.102.134.80 : Read your paper - attend meetings (public)
 207.102.134.80 : forms
 207.102.134.80 : Newspaper notices in my mailbox or delivered to my door.
 207.102.134.80 : Can access information on computer if person has one.
 207.102.134.80 : City website, chamber of commerce ACS
 207.102.134.80 : If you read the newspapers regularly.

Are older adults aware there is public access to computers and the internet?

Number of respondents : 239

Choice	Total	%
YES	89	37.24
NO	50	20.92
DON'T KNOW	100	41.84



Please explain:

Number of respondents : 56

96.48.8.216 : I am - not sure about others though

205.250.105.240 : Just go to the library.

24.114.26.128 : When from a 8 track player to a I phone so I miss every thing in between

70.69.202.160 : Wish there were computers at ARC/MRC senior areas

96.48.18.44 : Hopefully all of them do.

70.78.106.108 : The only ones I'm aware of are at the libraries, are there others?

154.5.238.41 : not sure it used to cost to take lessons, I had to learn on my own

154.5.238.169 : most don't know

142.35.198.2 : I have my own computer and Internet accss, so it is not an issue.

70.78.113.14 : Anyone who visits the public library will know. And it they don't visit libraries, they're probably not interested in the internet anyway

96.48.4.202 : Even if they do, many may be computer illiterate or have security concerns

207.102.134.80 : Most people know that libraries have internet.

184.68.165.254 : many are, most just need help getting started

207.102.134.80 : Are there classes available for older folks to learn how to use a computer?

207.102.134.80 : I've never looked.

108.180.173.123 : but not all seniors are aware of that.

108.172.8.19 : i don't know about everyone but no I didn't

96.48.188.89 : Leonard

209.53.254.146 : When we moved in to North Delta, we met with 'Welcome Wagon' but did not in Abby.

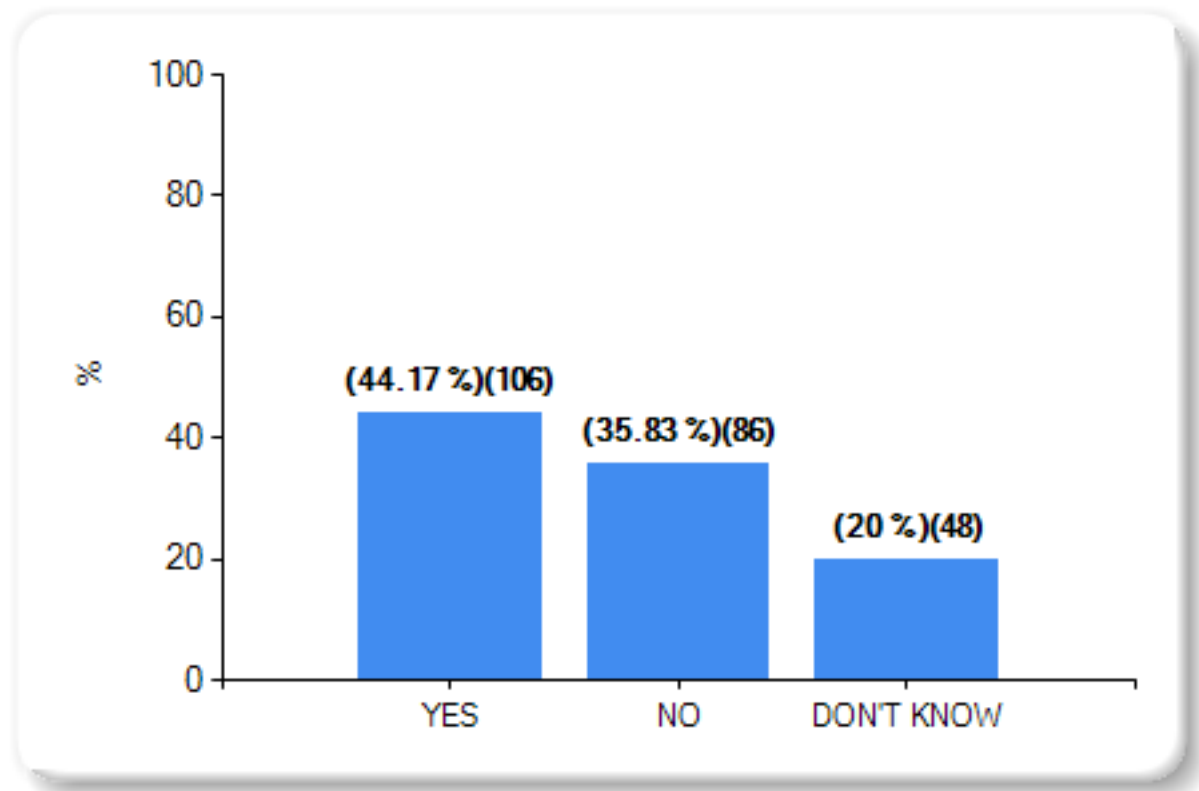
66.162.162.10 : Do they read it?
96.48.19.72 : I didn't know
172.218.31.103 : We have our own anyway
108.172.143.76 : Have my own. Most seniors do
198.162.99.23 : But they often do not know how to use them.
64.180.169.174 : I didn't know that I have my own
75.157.22.226 : some are- but the library is a long way from the home s of many
207.102.134.80 : Library has been an aid. Instrucion on computer use needs to be more central, and during daylight hours.
207.102.134.80 : No look at the library and you'll see few people using that resource, even though the library offers free assistance and classes.
207.102.134.80 : I am
207.102.134.80 : Community Services
207.102.134.80 : ACS, Libraries offer great oppotunities
207.102.134.80 : Give it a try. We are trying to pair seniors and students
207.102.134.80 : @ community services, @ seniors center on Cyril
207.102.134.80 : But we're trying
207.102.134.80 : Is this costly?
207.102.134.80 : Library
207.102.134.80 : Unless they use the library
207.102.134.80 : I am
207.102.134.80 : Public Libraries
70.69.195.226 : Free library programs
70.69.195.226 : Do not use a computer or internet
207.102.134.80 : But most of the time not able to use it due to transportation and the right kind of attitude in teaching them.
70.69.195.226 : Some too pricey!
207.102.134.80 : Probably not, and they don't know where to access computers.
207.102.134.80 : I use the library computers.
207.102.134.80 : maybe
207.102.134.80 : have our own computers & interent access
207.102.134.80 : The library is the only place I see this service advertised
207.102.134.80 : Often - yet access is not usually the problem - it's that they do not use tech or know how to.
70.69.195.226 : I have my own computer and believe one can use the computers in the library.
70.69.195.226 : I only know of public library
207.102.134.80 : Not advertised enough - where & when
207.102.134.80 : Probably - should be
207.102.134.80 : Where/when?
207.102.134.80 : We have & use our own computer
70.69.195.226 : Library

Community Support and Health Services (25-29)

Are there enough health and support services available for helping you maintain or regain your health?

Number of respondents : 240

Choice	Total	%
YES	106	44.17
NO	86	35.83
DON'T KNOW	48	20.00



Please explain:

Number of respondents : 64

205.250.105.240 : It is a problem in every city.

24.114.26.128 : Everything except dental

108.180.33.27 : Not enough doctors taking new patients

96.48.18.44 : The quality of the services is my concern.

70.69.202.119 : There are rec. centres with programs for seniors yes?

70.78.106.108 : Haven't needed the services

154.5.238.41 : There are not enough doctors, and like us they are retiring and it is difficult to get a new doctor, wish there was a seniors wellness clinic

23.16.83.103 : As an active senior, I look for help when I need it.

154.5.238.169 : Fraser Health Home Support is a joke. Everything is on their schedule not what you need

70.78.113.14 : The support services appear to be there. Finding out about them can be difficult. And waiting

periods to access them are often long

207.102.134.80 : Finding a doctor accepting new patients is very difficult.

207.102.134.80 : Not enough doctors!

207.102.134.80 : If you have your own family practioner, and are properly refered to specialists. If not, those persons are not as fortunate.

207.102.134.80 : Hospital services are overloaded

184.68.165.254 : personally yes, for those over 75 with increasing health issues, there are not enough services, and accessing services can be very difficult

108.180.173.123 : there is a shortage of that in our community.

108.172.8.19 : there is little to no help for mental health and memory problems and PTSD and memory problems mixed is driving me mental :/

108.180.175.235 : can not get there

70.69.201.53 : It's very difficult to find a doctor who listens (long enough) and cares enough.

70.78.120.63 : Our health support services are limited to a 9 to 5 mentality in most cases and unfortunately some health issues like mental health issues do not always cooperate with that schedule.

108.180.173.117 : One just needs to look for them.

96.48.19.72 : Would like more availability of alternative therapies

70.78.122.182 : I say no, as a family we struggled on and off finding family Drs and still do 15+ yrs

108.180.173.96 : No. I have been seeking treatment for severe vision for almost a year now. After 8 months, I have been seen by an ophthalmologist and been tested. The clinic will not send my test results to my family practitioner for 3 more weeks as their process is to have 3 appointments before sending results. It is a blatant cash grab and I have lost most of my functioning eyesight due to doctors being focuses on maximizing \$\$ rather than treating patients.

204.174.98.156 : Doctor shortage?

70.69.217.238 : I do not have a doctor, and the walk in clinics are mostly open daytime which makes it harder for working people to go to them. And there is always a long wait at the hospital.

96.48.12.10 : Not enough family doctors, clinic close down because they have reached their patient quota for the day.

96.48.19.11 : Again, subject to financial limitations

154.20.111.27 : ARH and Abbotsford Community Services are helpful resources

64.180.169.174 : My hubby still works and I go to the gym

108.62.18.189 : try a see a specialist .One year wait

75.157.22.226 : no commitment by health &support workers--- too much pressure stress for them and too short staffed - everywhere

154.20.111.188 : Unfriendly and expensive

207.102.134.80 : Thankfully have not had to use them

207.102.134.80 : Hard to get to them

207.102.134.80 : Family physician hard to find. Huge dependency on "walk in clinic" Medical history hard to maintain.

207.102.134.80 : Yes, but few know about them.

207.102.134.80 : ?there should?

207.102.134.80 : so/so

207.102.134.80 : Need more Drs.

207.102.134.80 : They should not be @ the hospital because of the cost of parking

207.102.134.80 : Always could be more

207.102.134.80 : Seems many people are falling in the cracks esp. people with mental cognitive abilities but no longer physically able.

207.102.134.80 : I look after my own needs.

207.102.134.80 : Assessments are too strict. Long waiting lists to homes.

207.102.134.80 : But waiting for appointments is far too long e.g. 11 months for MRI

207.102.134.80 : My wife used home health which worked well for her.

70.69.195.226 : Books, library papers

70.69.195.226 : So far i have not neede dmore health services than my Dr. provides.

207.102.134.80 : Can always use more.

207.102.134.80 : Prescription drugs and dental services are too expensive. No one informs seniors about anything.

70.69.195.226 : Thankfully haven't had to use

207.102.134.80 : Need more doctors, nurse practioners would help.

207.102.134.80 : At the moment I am very capable. The Rec Centre does have services which I occassionally use.

207.102.134.80 : Maybe - Once in the health system, getting in it is a problem., Not enough Dr's

207.102.134.80 : Wait times too long.

207.102.134.80 : Fraser Health is NOT well organized, billings are late etc.

207.102.134.80 : many people do not have a family doctor and rely on walk in clinics. Wait time at the emergency ward at ARH is horrendous.

207.102.134.80 : Health & support services resources v. squeezed & limited

207.102.134.80 : My daughter takes me to the Dr. etc. There is medical lab in my building & a pharmacy.

207.102.134.80 : But the East Indian's have taken over the health system - where are our Doctor's & health Supportor's. Often feel I am in a foreign country.

207.102.134.80 : Home health does good job.

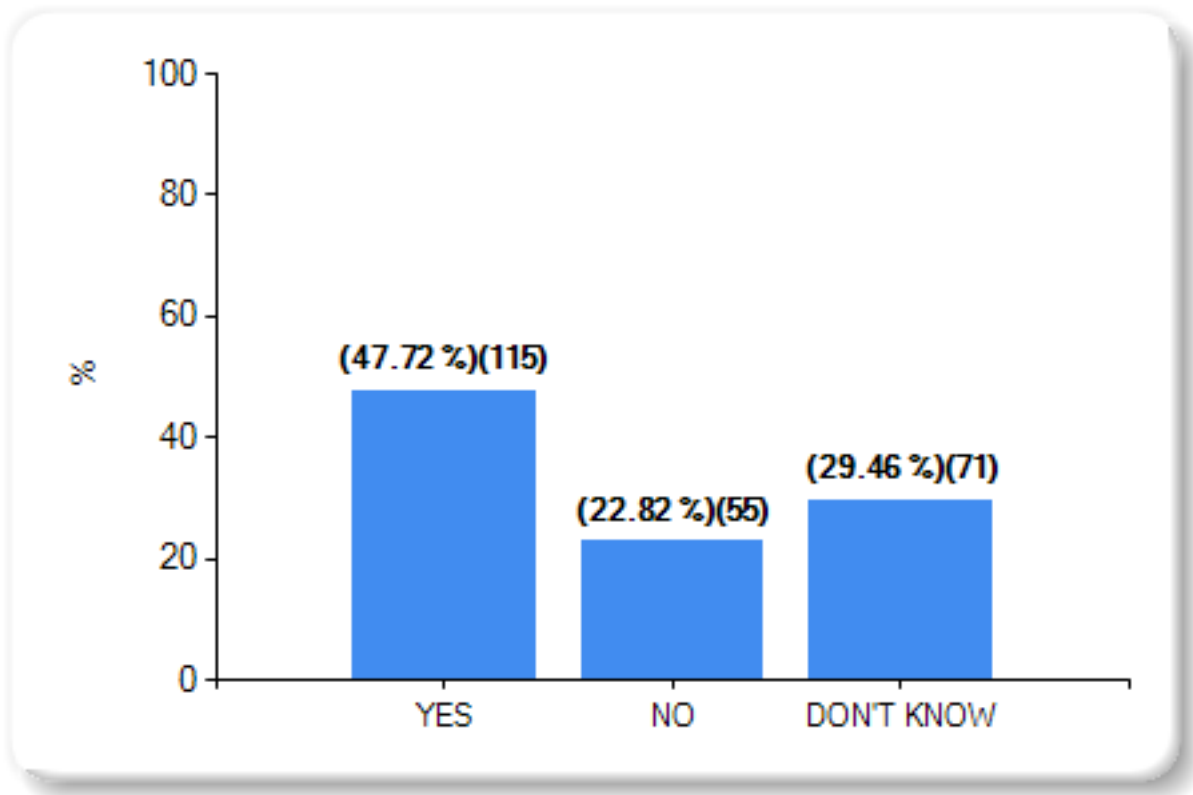
207.102.134.80 : Sometimes the waiting period to see specialists is too long.

207.102.134.80 : Other than a shortage of doctors that are not south asian.

Are older adults helped to stay active and fit?

Number of respondents : 241

Choice	Total	%
YES	115	47.72
NO	55	22.82
DON'T KNOW	71	29.46



Please explain:

Number of respondents : 57

96.48.8.216 : Rec Centers are great!

70.69.211.171 : Your survey is for 45 years and older. This group may be feeling their age but still working. Many of your classes are only available during work hours. I would like to take a Tai Chi course but it is only offered during the day.

205.250.105.240 : I bought a pass for \$25.00 rec. centre, but it only good for the track and during off times. The exercise machines around the track (McMillan) are usually empty but our pass does not include the use of the machines. I think they should be

24.114.26.128 : But it's up to ea one what they need to do

64.141.84.52 : I am responsible for my own decisions.

154.5.238.41 : every thing comes at a cost, if there were a suplement for us to use recreation facilities , I believe more would attend, I know they have a seniors rate but to even use the place 2 time a week is \$8, that adds up over the month and is not viable

23.16.83.103 : Programs assist if you have a permanent disability or low income or are over 80. Middle income earners get no assistance till age 80.

154.5.238.169 : only to a point

70.78.113.14 : How do you keep people active? More easily accessible exercise programs would help (not everyone can get to the Rec Centre)

96.48.19.91 : This really "yes" but could be better. There should be specific fitness trainers trained in senior's fitness trends.

207.102.134.80 : What do you mean by "helped"?

207.102.134.80 : It is up to each individual if they want to stay active. You can't force people.
184.68.165.254 : if they choose to, it's a lifestyle choice that begins way before 45
207.102.134.80 : I've always helped myself.
108.180.173.123 : somewhat
209.53.254.146 : There are lots of walking paths available
70.78.120.63 : unaware of any.
96.48.19.72 : Everything cost money
96.53.68.234 : Only if they have the self-discipline to seek out help in staying healthy, active and fit.
108.180.173.96 : Some fitness classes should be created for seniors specifically.
96.48.12.10 : If you can afford to pay.
198.162.99.23 : There are exercise facilities available in many care homes, but they are not often used.
64.180.169.174 : I do It's important to me But I don't see a lot of people my age there
108.62.18.189 : If they get out and walk
75.157.22.226 : Depends where they live
207.102.134.80 : yes, if you can still get around.
207.102.134.80 : Often transportation makes involvement impossible, for many to attend classes, workshops etc.
207.102.134.80 : Yes, but it is not directed towards them unless they go to a Recreation Centre
207.102.134.80 : If you participate
207.102.134.80 : Somewhat
207.102.134.80 : Recreation centre, learning plus soc.
207.102.134.80 : I think as seniors we help one another. Church groups are helping too.
207.102.134.80 : We need to get to them + then get them out & about
207.102.134.80 : If they are motivated - need more out there to help older adults with core strenghtening exercises
too many falls that could be prevented
207.102.134.80 : It is probably available
207.102.134.80 : Self-motivated
207.102.134.80 : I'm 90 years of age and join Aqua Fit at MRC
70.69.195.226 : You have to go out.
70.69.195.226 : I walk (weather permitting) and exercise in condo.
207.102.134.80 : The wrong match of exercise or program and no relation to individuals personal experience.
207.102.134.80 : They are left to their own devices.
70.69.195.226 : Many programs available
207.102.134.80 : The Rec Centres are excellent and are FREE to people over 80.
207.102.134.80 : Mainly yes but some who don't drive & are alone don't get help can in condos for senior ages.
207.102.134.80 : Lot's of gyms - walking trails
207.102.134.80 : You have to be responsible for yourself join a gym etc.
207.102.134.80 : We accessed what we needed without difficulty.
207.102.134.80 : many programs and classes at rec centres.
70.69.195.226 : I go to work once per week, go to Abbotsford learning plus twice per week and exercise at Valley
Raquet Center twice/week
207.102.134.80 : tHERE ARE LIMITS.
207.102.134.80 : Not enough information as where to go to find out.

207.102.134.80 : Classes in our building.

207.102.134.80 : At Garden Park Tower we have exercises twice a week with an instruction they last one.

207.102.134.80 : There are activities available but sometimes overflowing.

207.102.134.80 : Long term care beds insufficient - too/long a wait.

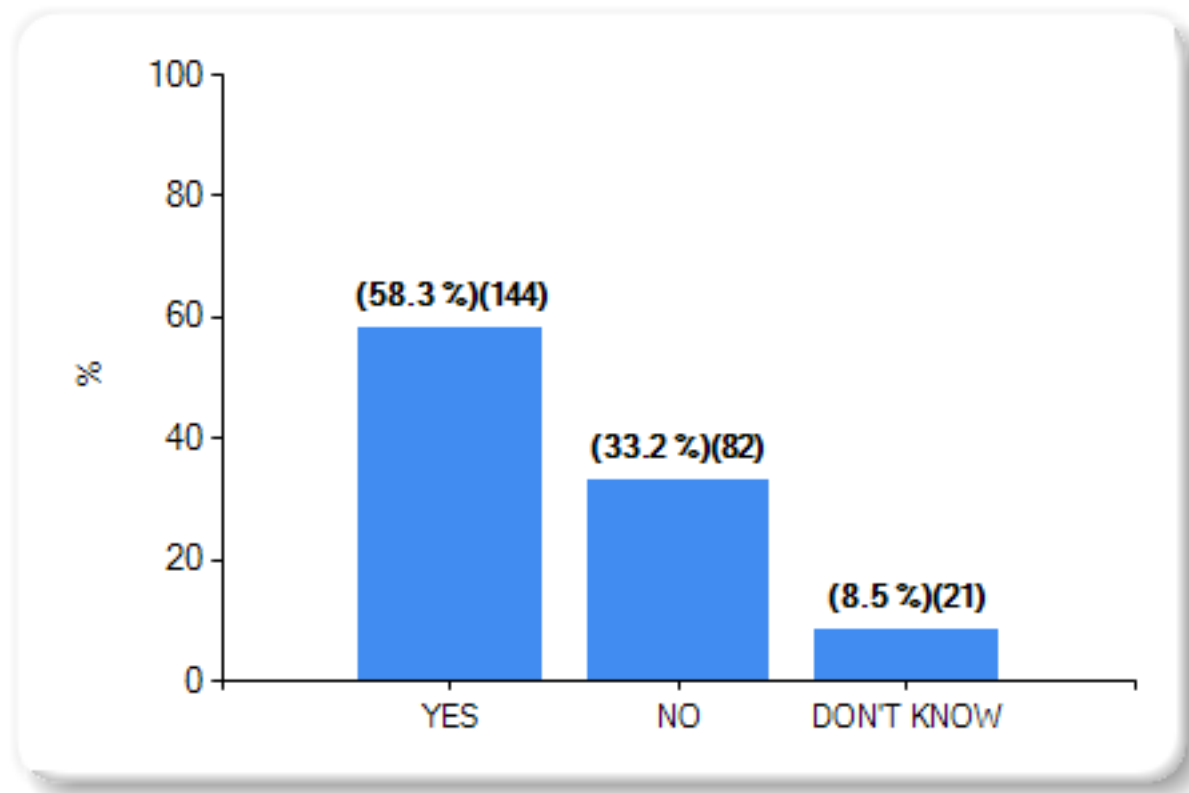
207.102.134.80 : there is an exercise program night in our own building.

207.102.134.80 : More can be done by recreation centers.

Do you know how to get help when you have healthcare needs (other than calling 911 or visiting your family physician?)

Number of respondents : 247

Choice	Total	%
YES	144	58.30
NO	82	33.20
DON'T KNOW	21	8.50



Please explain:

Number of respondents : 50

205.250.105.240 : Nurses help line.

70.69.202.160 : Took 3+ years to find a doctor

108.180.33.27 : Have never needed that kind of help so don't know how to get it

70.78.106.108 : I have used 811 and walk in clinics

23.16.81.26 : I live alone and have a medical alert.

173.180.166.145 : dialing 811 is an emergency help line

70.78.113.14 : I know now, but it took a lot of time and effort to find out

96.48.4.202 : Most healthcare support is only accessible through referral from a medical practitioner

207.102.134.80 : 411

207.102.134.80 : I can't find a family physician.

184.68.165.254 : Health Authorities are promoting 811 as an information tool

108.180.173.117 : Just noticed yesterday a walk-in clinic in my neighborhood I didn't know was there.

96.53.68.234 : maybe that nurse's line, but I've never tried it.

70.78.122.182 : visit to a over flowing clinic or if it is urgent we know we could wait at the hospital from anywhere from 2-4 hrs

108.180.173.96 : Please advise.

96.48.12.10 : Do you mean trying to find a clinic that hasn't shut its doors for the day because they have reached their limit.

96.48.19.11 : Getting in-home nursing help, for example

75.157.22.226 : B.C, Health Guide: nurses lines, Emergency at Hosp.

207.102.134.80 : Walk in clinics

207.102.134.80 : Do not have internet - still rely on phone book etc.

207.102.134.80 : No, we need online resources since that ype of local web page would interest those who have needs.

207.102.134.80 : 811 211

207.102.134.80 : Through programs like this

207.102.134.80 : Go to walk in clinic

207.102.134.80 : Research ideas.

207.102.134.80 : 811 , crisis line, dr.

207.102.134.80 : Free over 80 50% off for disabled

207.102.134.80 : BC Srs guide

207.102.134.80 : Walk in clinics, nurses line.

70.69.195.226 : Only family physician.

207.102.134.80 : Though friends and interent search.

70.69.195.226 : Nurses help line.

207.102.134.80 : Prescription drugs are a huge issue. (also dental care) Too expensive.

70.69.195.226 : Nurses line or walk in clinics.

207.102.134.80 : Nurses Health #, Walk-in clinics, Phone a friend

207.102.134.80 : Mostly "yes" as a farmer health care worker.

70.69.195.226 : Nurses on call

207.102.134.80 : no - don't know

207.102.134.80 : Friends are helpful if they needed to access services.

207.102.134.80 : Life line

207.102.134.80 : I do - my work is supporting those who struggle in this - " navigating the system" is a challenge.

207.102.134.80 : call family on neighbor who ever is the closest

207.102.134.80 : Called ambulance last sunday.

207.102.134.80 : Family member

207.102.134.80 : I would call one of my two daughters. They live in Abbotsford as I do.

207.102.134.80 : Have case manager at home health.

207.102.134.80 : Via FHI - but need more active outreach

207.102.134.80 : We have children living in the area.

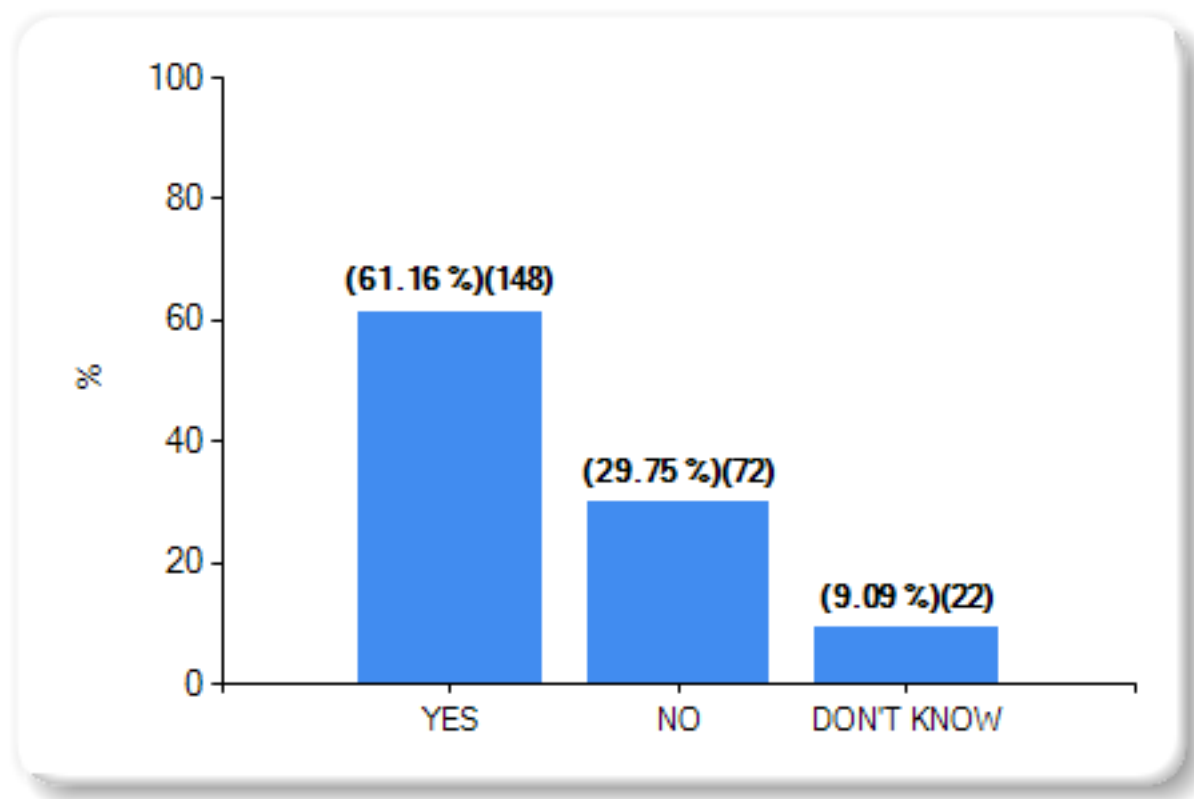
207.102.134.80 : Fortunately I know persons in the helping professions. Other person with language or cultural barriers may not be as fortunate.

207.102.134.80 : Have not investigated that area, like 811

Have you the information you need be prepared to take care of yourself in case of disaster?

Number of respondents : 242

Choice	Total	%
YES	148	61.16
NO	72	29.75
DON'T KNOW	22	9.09



Please explain:

Number of respondents : 36

24.114.26.128 : We r farmers since the flood of 48 and still farming

23.16.81.26 : I haven't taken time to inform myself. I'm sure it's on the computer.

173.180.166.145 : phone book or online

23.16.83.103 : I think so.

142.35.198.2 : I am sure it is available, but I don't seek the information.

70.78.113.14 : "Disaster" as in earthquakes? I'm probably as prepared as anyone else. "Disaster" as in serious, life-changing illness? I have information, but I wonder how valid it will be when needed?

207.102.134.80 : But I think MANY people do not.

207.102.134.80 : I don't currently have a disaster kit, could be more prepared.

184.68.165.254 : I work in Emergency Management

108.180.173.117 : "Do you have the information..." Probably not but am able and prepared to get what I think I need.

96.53.68.234 : We keep disaster supplies

108.180.173.96 : Where are these resources?

154.20.111.27 : I know some things, as I was trained years ago, otherwise no

64.180.169.174 : I'm trying to talk my hubby into an earthquake kit. but he does not want to spend that kinda money on something that might happen

75.157.22.226 : Have partly packed kit- re for earthquake etc

207.102.134.80 : Have attended information meetings

207.102.134.80 : Information is there, but see no 27

207.102.134.80 : I think so

207.102.134.80 : Have my earthquake 3 days supply

207.102.134.80 : We are working on Emergency Readiness in the community

207.102.134.80 : Some, need more

207.102.134.80 : Have info but not ready.

207.102.134.80 : Yes, but I tend to ignore it.

70.69.195.226 : Not sure

207.102.134.80 : Stay connected to the outside world for update.

70.69.195.226 : If not injured!

207.102.134.80 : I ahve the information but costly to gather what is needed.

70.69.195.226 : Have attended seminars.

207.102.134.80 : I have information but it may be a probles as there is no family around to organize I can if I am unable will rely on the health system I do have out of town relatives.

207.102.134.80 : use common sense

207.102.134.80 : Yet agian \$ & access to technology can make this challenging for "senior" seniors

207.102.134.80 : Could always use more information.

207.102.134.80 : I think so, as well as one can prepare herself

207.102.134.80 : Partly but need more info for people in high rises.

207.102.134.80 : There have been no instructions for an earthquake given in our building. In casse of fire ware to stay in own suite unless otherwise instructed via intercom.

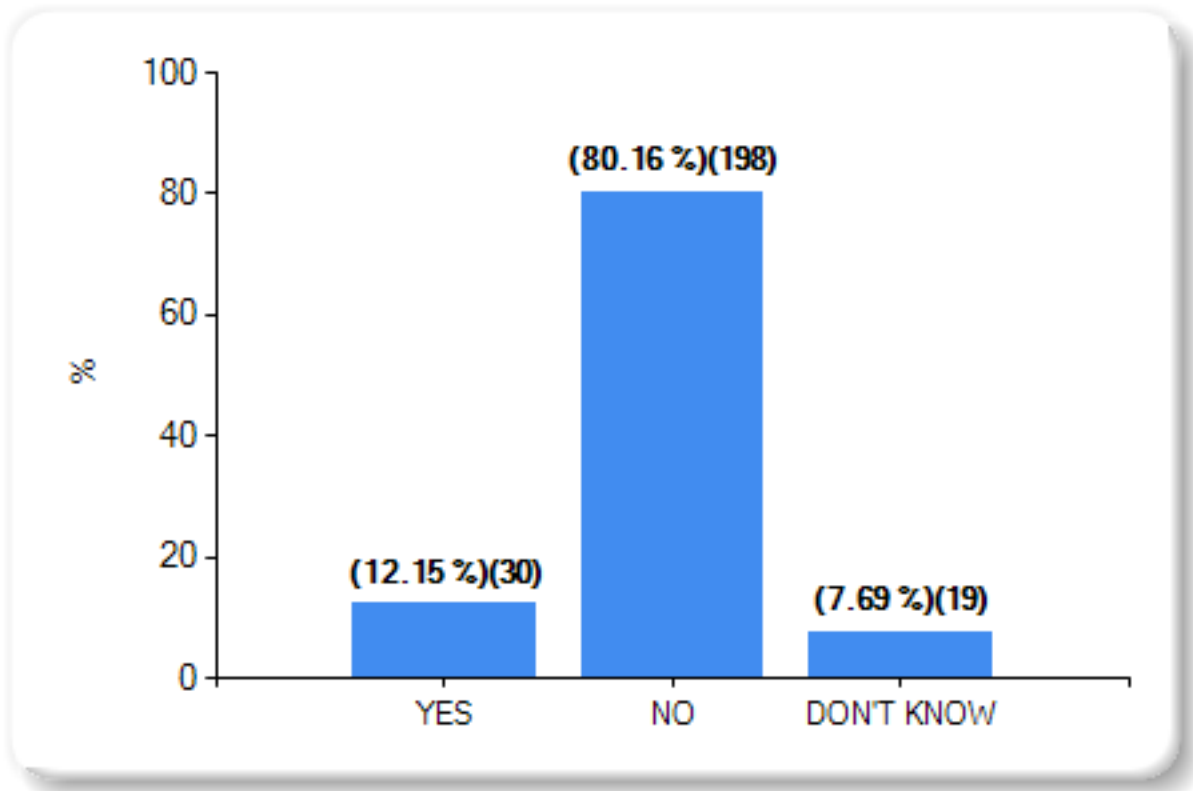
207.102.134.80 : I have information but need to implement it. This may be true for others as well.

Do you know about the fact sheet called the "7 Numbers All Seniors Should Know?"

Number of respondents : 247

Choice	Total	%
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YES	30	12.15
NO	198	80.16
DON'T KNOW	19	7.69



Please explain:

Number of respondents : 18

96.53.82.242 : Never heard of it

70.69.195.226 : What is this?

142.35.198.2 : I'm not a senior, yet.

70.78.115.140 : I did this survey because it said 45 and older. 45 year olds are not seniors. Kind of offensive.

108.180.173.117 : What kind of numbers? phone numbers of resources? our kids? medical & insurance? credit cards?

108.180.173.96 : My mother needs this asap.

207.102.134.80 : No, where do I look?

207.102.134.80 : Well done

207.102.134.80 : Saw it today for first time.

207.102.134.80 : I found out about it today!

207.102.134.80 : More housing.

207.102.134.80 : I have not heard of this fact sheet.

70.69.195.226 : Just brought into our home.

207.102.134.80 : Have not seen it.

207.102.134.80 : However do not believe there is widespread knowledge of this in the community.