

CITY SERVICES UPDATES

COVID-19



All City of Abbotsford services are currently available online at abbotsford.ca and over the phone. Please call our main switchboard at 604-853-2281 if you need assistance and you are not sure which department to access.



IN-PERSON APPOINTMENTS

City Hall will be offering in-person appointments for select services starting on July 6. Cashiers remain open and do not require an appointment.

Please call the appropriate department to set up an in-person appointment, before arriving at City Hall.

Appointments are for one person only.

Access to City Hall will be limited and physical distancing measures will be in place. Visitors will need to check in at the north entrance under the canopy prior to their appointment time. Thank you for your patience as we work to keep everybody healthy and safe.



APPOINTMENT CONTACT NUMBERS:

- Building & Business Licences (1st Floor): 604-864-5525
- City Clerk's Office (5th Floor): 604-864-5506
- Engineering (4th Floor): 604-864-5514
- Parks, Recreation & Culture (3rd Floor): 604-859-3134
- Planning & Development Services (2nd Floor): 604-864-5510

For current opening status: abbotsford.ca/reopening